

Western Europe LSP Office Hours 5th December 2016

Brandon Richey and Trusha Vanmali Connect WW Partner Group (WPG) Rodolphe Chabanel and Ines Arboli Partner Incentives Lead Western Europe

Agenda

- 1. Refresh & Update current Global Incentives Campaigns and Local campaign in the market
- 2. New EA Joint Sell Process
- 3. Onboarding in Partner Sales Connect



Upcoming Partner Incentives Readiness Sessions and Office hours



•	FY17 Azure Consumption Incentives_Onboarding	Dec-05	12:00-13:00 (CET)
	FY17 LSP Office Hours_December session	Dec-05	16:00-17:00 (CET)
•	FY17 Azure Consumption Incentive Updates Dec-07	11:00-12:00) (CET)
	FY17 CSP Incentive Updates	Dec-07	15:00-16:00 (CET)
•	FY17 Managed Reseller Incentive_Onboarding	Dec-13	13:00-14:00 (CET)
•	FY17 LSP Office Hours_January session	Jan -11	16:00-17:00 (CET)

Please ask your PSE to forward you the invites to these sessions or send mail to <u>v-baonal@microsoft.com</u>. Sessions will be recorded. Attending the sessions is a great opportunity to raise your questions and provide fedback.

Refresh & Update LSP Incentives FY17

5th December 2016

Ines Arboli Western Europe Partner Incentives Lead



LSP Incentives Components



FY17 Global Incentive Program

November 2016



FY17 Enterprise Incentives with EU_EFTA local accelerators for Q2,Q3

Global Core Incentives	A1: Up to 749	A2: Up to 2,399	B: Up to 5,999	C: Up to 14,999	D: 15,000+		
Joint Sell	15%	12%	10%	1.5%	0.25%		
On-Time Renewal	6%	3.75%	2.75%	0.5%	0.375%		
On-Time True-Up	4.5%	3.25%	2.75%	2.5%	2.25%		
Additional Products	4.5%	3.25%	2.75%	2.5%	2.25%		
EAS Upsell	4.5%	3.25%	2.75%	2.5%	2.25%		
Account Services	1.25%	1.125%	1%	0.625%	0.45%		
Global Accelerators							
CASA EES		5% on all C	ASA/EES deals sold v	via LARs/EDA			
MPSA Annuity Products		2.5% c	on all MPSA Annuity	revenue			
MPSA OLS Accelerator							
SQL Renewal Accelerator Nov 1	l ew , 2016 to 6% 80, 2017	3.75%	2.75%	0%	0%		

Local	FY17-	Q2-Q3	EU_EFTA
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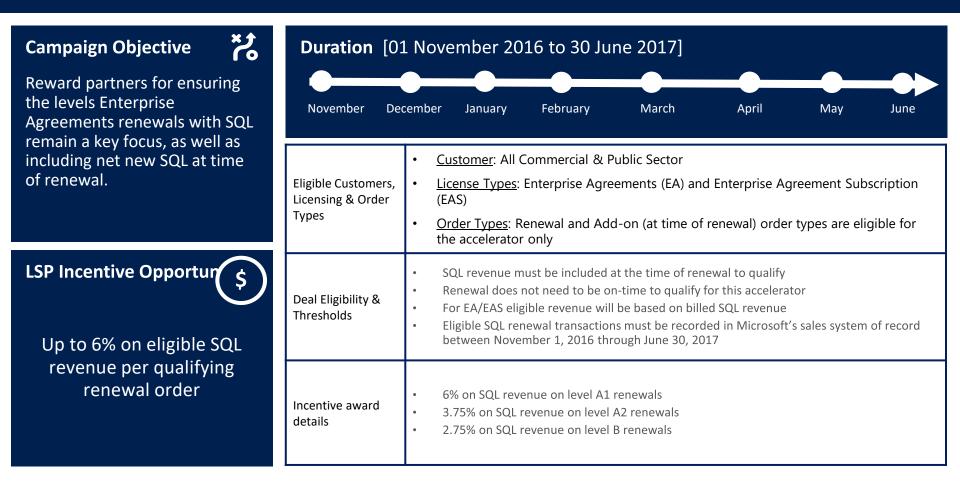
Accelerators	A1: 250 to 749	A2: 750 to 2,399	B: 2,400 to 5,999	C: 6,000 to 14,999	D: 15,000+	Earning
Azure	3%	3%	2%	0.5%	0.2%	EA/EAS and MPSA (excl. Recurring)
E5	3%	3%	2%	0.5%	0.20%	EA/EAS and MPSA (excl. Recurring)

IMPORTANT: Local accelerators are set for a period of 6 months - from 1st of October to 30th of March (Q2-Q3) and from 1st of April to 30th of September (Q4-Q1).

Local accelerators are communicated to partners, twice a year, thru the ROCs who send Exhibits to partners with the exact local accelerator definition of each accelerator. * Eligible RSDs include Azure, Dynamics CRMO, Enterprise Mobility, Other MOD Online, Power Bi and Project Cloud. Final list of products will be found in Addendum C before Oct 1, 2016.

Please refer to the official Partner Incentives Guides on MPN (aka.ms/partnerincentives) for the terms and conditions and eligibility requirements for the incentive programs

SQL renewal global accelerator



FY17 Global Incentive Campaigns for LSPs

November 2016



FY17 H1 Global Incentive Campaigns for LSPs In Market

	Licensing Motions	Segments In Scope	Incentive	Launch Date	End Date
WindowsE3/E5 Per User	EA/EAS – Direct and Indirect, MPSA and CSP	All Commercial All Pub Sec	 \$5/Windows 10 Enterprise E3 Per User Licenses (New, Renew, Add On, True-Up) \$10/Windows 10 Enterprise E5 Per User Licenses (New, Renew, Add On, True-Up) 	July 1, 2016	June 27, 2017
MPSA 250+	MPSA	All Commercial All Pub Sec	 \$5K per order with 250+ enterprise products (12 month subscription) \$2.5k per order with 250+ enterprise products (6 months to less than 12 month subscription) 	July 1, 2016	Dec 27, 2016
E5 PSTN Sales Campaign	EA, MPSA, CSP, Open	All Commercial All Pub Sec	 Deal Size \$1000-2500 Award \$250 Deal Size \$2501-10000 Award \$750 Deal Size \$10001-25000 Award \$1500 Deal Size \$25001-50000 Award \$2500 Deal Size \$50001+ Award \$3500 	July 1, 2016	Dec 27, 2016
Azure Strategic Workload	Enterprise Agreement, MPSA, CASA/EES, MOSPA.	All Commercial All Pub Sec except Hong Kong, Taiwan, India	 \$10K for subscription with IoT consumption > = \$20K \$10K for subscription with Cortana Intelligence consumption >= \$25K 	July 1, 2016	Dec 31, 2016
Hybrid Cloud Infrastructure & Management	Enterprise Agreement, MPSA	All Commercial All Pub Sec except US, Hong Kong, India	 <u>Windows Server Datacenter</u>: 1.5% of the value of transaction (billed revenue) for deals with a value of \$35K USD or more. Max \$2k/deal <u>Azure Hybrid Use Benefit</u>: \$1.5K if the customer activates the Azure Hybrid Use Benefit of an eligible Windows Server Datacenter transaction (effective for customers with eligible Widows Server Datacenter deals for the same campaign) Operations Management Suite: \$1750 US for E1 or E2 OMS subscriptions with a value of \$20K or more. 	Noe 1, 2016	March 31, 2017

Red indicates an update to an existing campaign or a new campaign - for Windows E3/E5 campaign updates are effective Dec 1, 2016

FY17 Hybrid Cloud Infrastructure & Management

Campaign Objective 🔀 Duration [01 Nov 2016 to 31 March 2017] Nov Dec Jan Feb Mar Customer: All Commercial and Public Sector customers, all markets worldwide. Azure Hybrid Use Benefit Activation incentive excluded for Public Sector in the following countries: United States (and its territories), India, Hong Kong. License agreements: Enterprise Agreement Eligible Licensing Order Types: • & Order Types Windows Server Datacenter with Service Assurance purchases made on an EA or EAS via new or add-on order for Windows Server Datacenter (including step-up SKU's). New subscriptions for the Operations Management Suite (OMS) purchased on an EA or FAS For EA and EAS all revenue will be based on annualized billings Deal Eligibility & There is no maximum or cap on partner earnings for the campaign, other than the ٠ Thresholds per deal caps stated below Transaction Incentive Windows Server Datacenter purchase 1.5% of deal value > \$35K USD; incentive capped at \$2k per deal Incentive award Partner activates Azure Hybrid Use Benefit for customer \$1,500 USD details (same TPID as bounty reward for this campaign) OMS E1 or E2 Subscriptions of \$20K or more \$1,750 USD

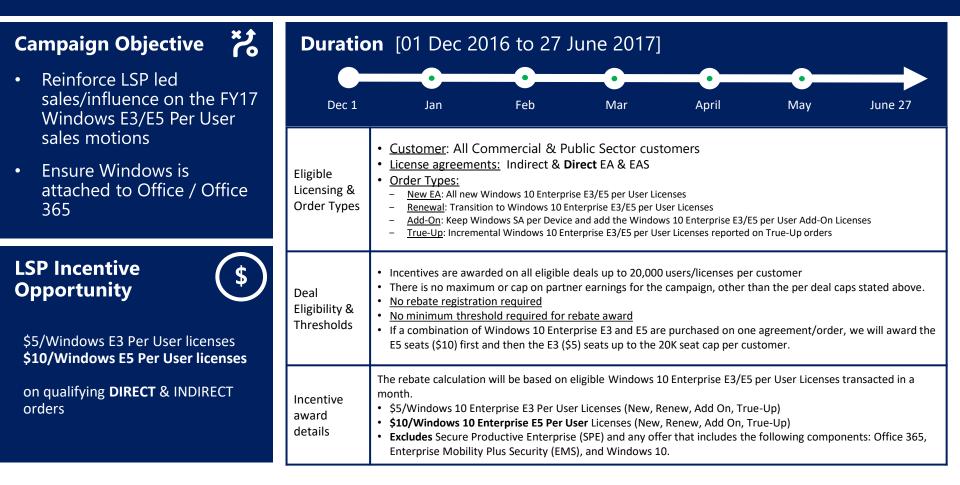
Sell Microsoft's new hybrid • cloud platform – Windows Server Datacenter or **Operations Management** Suite (OMS)

Activate Azure Hybrid Use ٠ benefit on Datacenter Sales

Partner **Opportunity**

> Earn up to \$5,250 selling Microsoft's hybrid cloud platform

FY17 Windows 10 Enterprise E3/E5 Per User (EA) – Dec 1 Changes



FY17 Windows 10 Enterprise E3/E5 Per User (CSP) – Dec 1st Launch

Campaign Objective

- Increase awareness of Windows now available in CSP channel.
- Drive Windows 10 sales through authorized <u>CSP</u> <u>Indirect Resellers</u> and <u>CSP</u> <u>Direct Resellers</u>.

CSP Incentive Opportunity



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\$5/Windows E3 Per User licenses\$10/Windows E5 Per User licenses

Duration [Dec 2016	5 through	June 2017						
Dec	Jan	Feb	Mar	April	May	June			
Eligible Customers, Licensing & Order Types	License 1	License Types: Cloud Solution Provider (CSP) only							
Deal Eligibility & Thresholds	 There is n stated abo <u>No rebate</u> <u>No minim</u> If a combi we will aw 	 No minimum threshold required for rebate award If a combination of Windows 10 Enterprise E3 and E5 are purchased on one agreement/order, we will award the E5 seats (\$10) first and then the E3 (\$5) seats up to the 20K seat cap per 							
Incentive award details	 customer. Windows 10 Enterprise E3 per User license: \$5 Windows 10 Enterprise E5 per User license: \$10 For this campaign, the maximum \$ paid for a Windows 10 Per User license =\$10 Excludes Secure Productive Enterprise (SPE) and any offer that includes the following components: Office 365, Enterprise Mobility Plus Security (EMS), and Windows 10 								

FY17 MPSA 250+

Campaign Objective 🔀

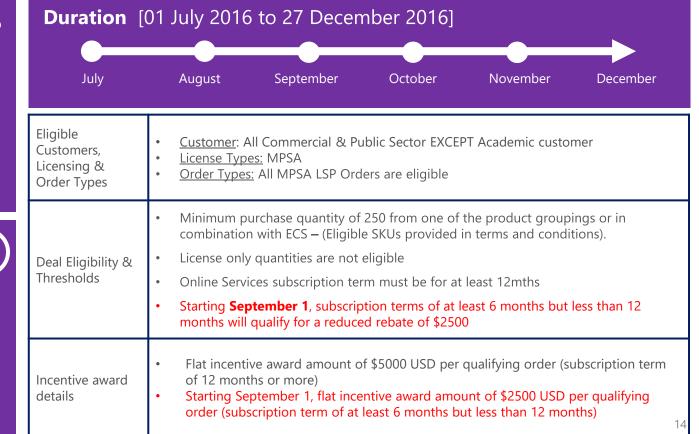
Encourage LSPs to proactively transition their smaller new EA business to MPSA to align to the July 1st policy change on minimum commitment for new EAs.

LSP Incentive Opportunity

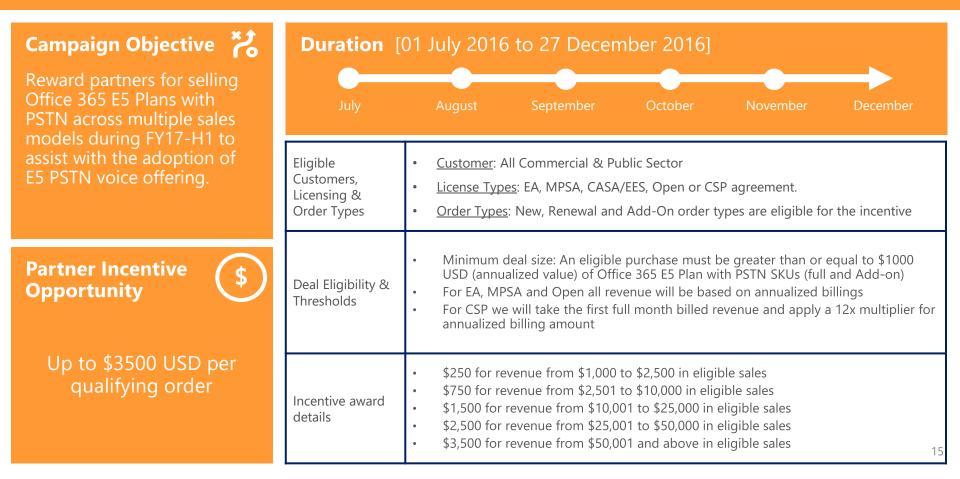
\$

\$5000 USD per qualifying 12 month + subscription order

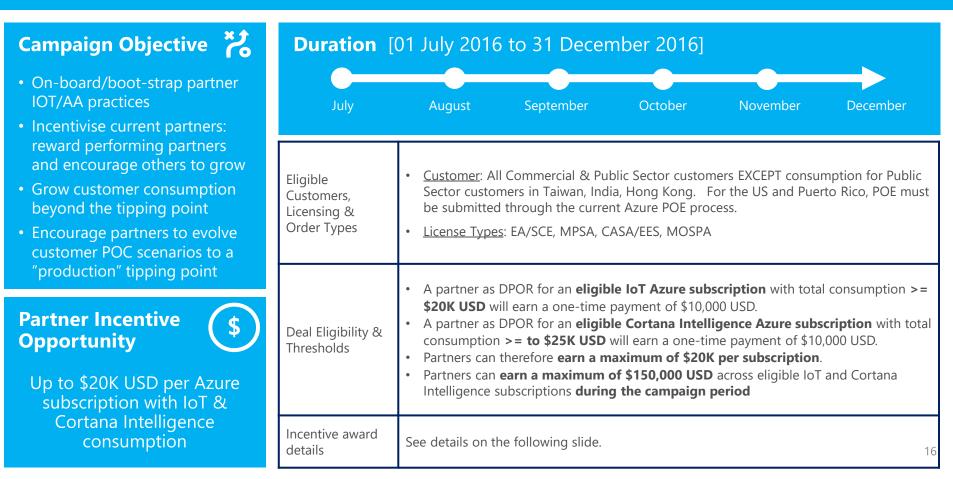
\$2500 USD per qualifying 6 to less than 12 months subscription order



FY17 Office 365 E5 Plan with PSTN



FY17 Azure Advanced Workloads



Azure Advanced Workload Earning Thresholds & Requirements

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- 1. Total consumption to earn the \$10K USD incentive award must be greater than or equal to \$20K USD within the 6-month period
- 2. Group 1 consumption greater than or equal to \$2.5K USD within 6 months
- 3. All consumption across Group 1 & Group 2 then qualifies toward threshold

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- 1. Total consumption to earn the \$10K USD incentive award must be greater than or equal to \$25K USD over 6-month period
- 2. Consumption must come from a minimum of 4 services out of the 10 listed below
- \$1.8K USD or more consumption from one service within Group 1 and \$1.8K USD or more consumption from one service within Group 2 is required. After the Group 1 and Group 2 consumption thresholds are met, consumption across Group 1, 2 and 3 qualifies.

Group 1	Group 2	Group 3
HDInsight	Machine Learning	Cognitive Services
Data Lake Store	Stream Analytics	Data Catalog
SQL DW		Data Factory
		Data Lake Analytics
		Event Hubs

Group 1	Group 2
Azure IoT Hub	Azure App Services
	Machine Learning
	Stream Analytics
	DocumentDB

CSP Direct Partner: Modern Meetings Powered by Office 365



MODERN MEETINGS CAMPAIGN: \$5 PER PSTN CONFERENCING ADD-ON SEAT

* A separate communication will be shared in case of any changes to the payout process.

FY17 Local Incentives Campaigns for LSPs

November 2016



Microsoft Western Europe

Local Campaign Azure

Nov 15 2016 – Dec 31 2016

Karin Alfvag Sr Product Mktg Manager, C&E, Western Europe Rodolphe Chabanel Partner Incentive Lead, Western Europe



Increase the number of SMSP Corporate Account customers paying upfront Monetary Commitment for Azure for the implementation of a first workload



Western Europe Azure Corporate Account MAL Accelerator

Incentive Offer		Dates	November 15th 2016 until December 31st 2016
USD 3,000		License Types	Microsoft Enterprise Agreement (Direct/Indirect)
for Upfront Azure Monetary Co from CA Managed Customers t have Azure Monetary Commitn	mmitment hat do not	Eligibility 1 Criteria	SMSP Managed Corporate Account Customers (CAM-S, CTM) in Western Europe that do not have any Azure Monetary Commitment or Azure consumption at EA level in the past 3 years. Commercial and PS eligible.
White Space Opportunity with SMSP (CA Accounts	2	Limited to the first 180 accounts with new monetary commitment
Belgium 40 Denmark 40	0+ 0+ 0+	3	Azure Monetary Commitment must meet or exceed USD\$ 15,000 in billed revenue by the end of the promotion period.
Ireland 20 Italy 90	0+ 0+ 0+	4	Only for new upfront Monetary Commitment of USD 15,000 (or more) made through (1) a new Azure-only Server and Cloud Enrollment or (2) added to an
Netherlands 100	0+)0+ 0+		existing SCE only if there are no prior consumption or monetary commitment for Azure or (3) a new Monetary Commitment under the Enterprise Enrollment. Pay As You Go is not eligible.
	0+ 0+		
Sweden 60	0+ 0+	Payment	Payment by credit notes, 45 days after the end of the campaign period. Maximum payment of USD 90,000 per partner per country.
	00+	Partner Eligibility	Authorized Licensing Solution Providers (LSPs) in Western Europe

Microsoft

Monetizing the Azure MAL Opportunity

Enterprise Incentive (Global)		BIF/CIF (Regional)	Azure Inc (Glob		WE Ince (Regio		Customer Promotion (Global)	Total Earning Opportunity
Target:	Revenue	Target: Consumption	Target: Cons	umption	Target:	Revenue	Target: Consumption	
New Azure Monetary Commitment under an EA	New EA Level A with \$15,000 Azure Monetary Commitment	 Azure Everywhere 2nd workload POC 	Azure Consumed Revenue from Customers on EA and partner as	Assume 3 months of \$1,000 consumption	Azure Monetary Commitment with New MAL Customer	 commitment First 180 cust. 	 Nov 2016 - Jun 2017 New customer buy Azure Monetary Commitment (\$25,000) One-time Azure Monetary 	
			DPOR		+\$3,000 per new MAL commitment	\$3,000	Commitment credit equal to up to 25% of the Azure Monetary Commitment	\$3,000 per new MAL commitment
			15% Azure Consumption	\$450			 First 3 months of usage (or 25%) given back Commitment purchase must 	15% Azure Consumption
+3% Azure	\$450						be made against the Promotional Commitment SKU MQ9-00001 (Commercial) MQ9-00003	3% Azure
+15% EA Joint Sell	\$2250						(Government)	15% EA Joint Sell
1.25% Account Services	\$188							1.25% Account Services
\$2888	\$2888			\$450		\$3,000		\$6,337



2X Earning Opportunity for LSPs

FY17 Enterprise Incentives - new EA JS process update

Ines Arboli Western Europe Partner Incentives Lead





FY17 Enterprise Incentives

Purpose

Designed to reward LSPs for securing and maintaining annuity relationships with Enterprise customers, and supporting customer transitions to the Cloud.

2 Eligibility

- Active MPN membership and MPN ID
- LSP authorization
- MPSA authorization

3 Need to know

- Global rates and incentive levers will remain intact.
- Focus on key workloads in local accelerator options to include Azure, ECS, E5, and SQL (varies per area).
- MPSA is eligible for Active Usage and Consumption incentives.
- New EA500 policy drives lower deal sizes to MPSA.
- Simplification to Joint Sell processes.
- Enterprise Advantage (EA) on MPSA will launch in H2 FY17.

4 Incentive rates

Core Incentives	A1: Up to 749	A2: Up to 2,399	B: Up to 5,999	C: Up to 14,999	D: 15,000+	
Joint Sell	15%	12%	10%	1.5%	0.25%	
On-Time Renewal	6%	3.75%	2.75%	0.5%	0.375%	
On-Time True-Up	4.5%	3.25%	2.75%	2.5%	2.25%	
Additional Products	4.5%	3.25%	2.75%	2.5%	2.25%	
EAS Upsell	4.5%	3.25%	2.75%	2.5%	2.25%	
Account Services	1.25%	1.125%	1%	0.625%	0.45%	
Global Accelerators						
CASA EES		5% on all CAS	A/EES deals sole	d via LARs/EDA		
MPSA Annuity Products		2.5% on a	all MPSA Annuit	y revenue		
MPSA OLS Accelerator		5.0% addition	al accelerator o	n OLS revenue		
Legacy Contracts						
Corporate/Major (CA/MA)	Pays M&D	, Transact, C&C	on recurring r 2013	evenue signed	prior to Oct.	
ESA	Pays on recurring revenue on deals signed prior to Sept. 2011					

Please refer to the official Partner Incentives Guides on MPN (aka.ms/partnerincentives) for the terms and conditions and eligibility requirements for the incentive programs

Joint Sell refresh and standardization

Launching January 2017

- Since September/October through December 2016, Microsoft will be transitioning our partners to a new tool to replace Partner Sales Exchange (PSX). This new tool, **Partner Center Sales Connect** (aka **Connect**), will be the new platform for the Enterprise incentives Joint Sell opportunity registration. It's expected that all Partners will be transitioned from PSX to the new platform by December 31, 2016, except Global Partners who will transition beginning of January 2017.
- With the launch of Microsoft Partner Sales Connect, we have an ideal opportunity to streamline the current Joint Sell process, as of January 2017.
- Value of the new process: Standardized and simplified Joint Sell registration process with faster approval times with minimal full POE requests. The new process will:
 - Simplify and streamline current Joint Sell processes
 - Introduce a "lite" POE or Partner Engagement Confirmation (PEC) at time of opportunity registration
 - Faster approval times and faster incentive payments
 - Standardize global arbitration processes
- Timelines:
 - Sept-Dec/Jan: Connect tool Partner onoarding.
 - January: All Partners transitioned to Connect and New EA JS Process goes live.

Please refer to the official Partner Incentives Guides on MPN (aka.ms/partnerincentives) for the terms and conditions and eligibility requirements for the incentive programs

What's changing in the registration of new EA incentive **DRAFT** request?



Deal reg in PSX (moving to Connect in November) Approvals – regionally managed thru subsidiary DRB Full POE process – often required and varies by region



NEW Deal reg in Connect with <u>PEC attached</u>
 NEW Approvals – centrally managed with reduced approval times
 IMPROVED Full POE process – rarely required

What's not changing? all other policies and validations remain unchanged.

Call to Action:

- Complete migration to Connect
- Implement the PEC as part of your standard sales rhythm

* This SLA excludes opportunities where customer name match needs to be done or opportunities that requires further investigation – such as duplicates.

Partner Engagement Confirmation (PEC) New for January 2017



Value: Simpler deal registration process with faster approval times and almost no POE requests



- No more sales stage reporting requirements
- No more long delays due to duplicate incentive requests
- Significantly reduced POEs
- Improved customer engagement times
- Faster incentive payments

What is a Partner Engagement Confirmation (PEC)?

DRAFT

<u>New Policy – Jan 1, 2017</u>

As part of the Joint Sell registration process, partners must provide documentation which includes the customer confirming the partner is actively working with them on solutions which will include Microsoft products or services. This process does not replace the Proof of Execution (POE) that has previously been requested, but will significantly reduce them. Additionally, this process should significantly improve the time to validation, enabling Partners to more quickly proceed with full engagement with the customer.

This Partner Engagement Confirmation (PEC) must include the following content thru a specific email thread or document:

- 1. Discussed in detail the customer's needs and that those needs will include Microsoft products or services sold via an Enterprise Agreement customer need
- 2. Is working on a solution that will meet these needs solution proposal
- 3. Confirmation that the partner has met with the customer customer acknowledgement

We recommend that this be accomplished as part of a normal touchpoint in the sales cycle in the form of a follow-up email after the initial partner/customer meeting. Often referred to as a letter of intent.

Upon completing the deal registration (including PEC), Microsoft will review and approve or deny the request within 5 business days*. Complete requests will be approved based on first-in.

Deal registrations will only be considered duplicates if submitted within 5 business days from incentive request creation date of the first deal being submitted. Duplicates will be resolved through a full POE request and review. Any deals registered outside the 5 business day window will be rejected.

* This SLA excludes opportunities where customer name match needs to be done or opportunities that requires further investigation – such as duplicates.

Partner Engagement Confirmation (PEC) example

DRAFT

Adapt this example to your specific needs, key is to include the mandatory content

Mandatory Content

- customer name
- initial meeting date
- MS products discussed as part of an agreement and associated benefits
- next step(s)

Submit in tool the initial customer response, <u>not the</u> <u>outgoing</u> <u>communication</u>.



Dear Customer Name,

Thank you for taking the time to meet with me **today [or date]** to discuss your Microsoft Licensing requirements.

I just wanted to confirm some of the items we discussed .

You are looking to purchase [MS Product name] licenses as part of an Enterprise Agreement with Software Assurance.

While we don't have final numbers confirmed, you do have budget approved/assigned to this project.

Action Items/Next steps

1) 2)

3)

Our next meeting is scheduled for next Friday at [XX].

Please let me know if I have missed anything or confirm that you are ok with the above.

Kind regards, [Your name here]

How to submit

After adding the deal in Connect...

Deal registration Microsoft Complete form and add files PRODUCTS DEAL DETAILS DEAL REGISTRATION 1 NEW DEAL REGISTRATION - CREATE REQUEST On tabbed menu select DEAL Fields marked with *are mandatory REGISTRATION 2 DEAL NAME CUSTOMER DEAL REGISTRATION TYPE Example Company N NOTE: Select DEAL REGISTRATION TYPE and Software Review See next slides for add partner comments if required. Next PARTNER RE quidance on scroll down to disclosure. 20000 completing these PUBLIC SECTOR DISCLOSURE IS THIS & PUBLIC SECTOR DISCLOSURE? fields and files to PARTNER CO Yes: I certily my underst ogram policies regard described in the relevant incentive Program (Depending on deal registration type, a imunicated to the Public Sec hat I may recieve incer ort as required. 3 upload. Public Sector Disclosure will appear. No notice required as this Select best option and tick to confirm. I confirm that I can provide Proof of Execution(POE) materials to Microsoft upon request. I understand failure to provide POE will result in the decline of this incentive Under ATTACHMENT, add any relevant ATTACHMENT files using the Select Files button. Select Files FILE NAME UPLOADED BY 925 UPLOADED DATE 前 Team member name Click Save to finalize registration. 15.

DRAFT





What is the difference between POE and PEC?

PEC is a simple confirmation from a customer that the Partner met with the customer and discussed a MS solution that included an EA agreement. The POE is a more in-depth review of the partners engagement with the customer.

Can I submit my deal without the PEC?

The deal can be saved in Connect, but it will be rejected if submitted without the PEC attached.

Does my PEC need to be in the exact format as the example?

No...it only needs to contain the mandatory content to be considered as eligible PEC.

Does the confirmation I submit need to include a reply from the Customer?

Yes, it should be the first reply from the Customer to the follow-up email the Partner sends.

In which language do the PEC documents need to be submitted?

PEC documents can be submitted in any language.

What happens if another Partner submits for the same opportunity?

Deal registrations will only be considered duplicates if submitted within 5 business days from date of the first opportunity registered into Connect for that customer. Duplicates will be resolved through a full POE request and review. Any deals registered outside the 5 business day window will be rejected.



Connect User Guide – See resource.zip file in MPN

FY17 Enterprise Incentive Guide – See MPN and the Readiness App (New FY17 Enterprise incentives guide will be available on 15th of Dec 16). CHIP Guide – see the Readiness App at microsoftreadiness.com Support aliases: EMEA – EOC – <u>erebates@microsoft.com</u>

aka.ms/partnerincentives

Partner Incentives portal on MPN All incentives assets available here Partners Must log in with MPN ID

What's changing in Western Europe?

Launching January 2017

- Western Europe HQ PI team will no longer make any incentive request (IR) pre-validations on a daily basis as these will be done by WPG's central process. This means also that WE internal Field teams in the subsidiaries will not receive any DRB files as of January 2017 and will not need to approve Incentives requests thru weekly DRB files. The new centralized approval process, including PEC review, will determine if Incentive requests are approved or rejected. Updates of status of Incentives requests will be made to MSX and partners should see them on Connect. The new PEC will be the proof that the partner is developing the new EA opportunity at the customer. This will improve current approval times and process will be unified ww.
- Partners will receive a reduced number of POE requests mails for EA JS from piomtwe@microsoft.com only in cases that require further investigation you will receive a specific mail requesting for additional information.
- Partners weekly emails sent on Fridays from piomtwe@microsoft.com on status of Incentive Requests will no longer be sent as of January 2017. These emails include: status of opportunities approaching or exceeding 180 days; opportunities rejected in the last 7 days, all non transacted EA JS opportunities.

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ear AB and CD,							
iank you for your pa	ticipation in the Enter	prise Joint Sell Incentive	s Program.				
in month in to inform	you of the status of a	liveur opportunities that	t have not ust transar	ted. Neare review e	wh section to determine	Farry of the opports	nities require your action.
	own if there is nothing		a mare not yet transat	New President Performence	and second to belefinity	e a service che opporte	contract of the state of the st
		he first two outline all yo d or declined in the last 3					you . The following sections show
e file attached will s	tow all your validated	and pending opportunit	ies that have not yet o	losed.			
	Previously eligib	le opportunities n					
PSX Opportunity ID	Customer Name	Licensing Program	Licensing Sub Type	Sales Stage	Incentive Reg Date	Registration Status	Ineligibility Status
				Sales Stage Disengaged 0 PCT	Incentive Reg Date 26 September 2014	Registration Status Validated	Ineligibility Status Sales Stage ineligible
PSX Opportunity ID 6-X00X0000X	Customer Name ABC	Licensing Program EA	Licensing Sub Type New IA	Disengaged 0 PCT	26 September 2014	Validated	Sales Stage Ineligible
PSX Opportunity ID 8-XXXXXXXXXXX Please review thes	Customer Name	Licensing Program	Licensing Sub Type New DA	Disengaged 0 PCT	26 September 2014 by no longer eligible, an	Validated	
PSX Opportunity ID s-00000000 Please review thes changes are identi	ABC ABC e opportunities to ens fied as being incorrect	Licensing Program DA ure that the changes sho please update PSX. All u	Licensing Sub Type New EA	Disengaged 0 PCT v make the opportunities must be made	26 September 2014 Ity no longer eligible, an in PSX. Please do not re	validated e correct ie moved to l rspond to this email re	Sales Stage ineligible

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- Microsoft

Partner Sales Connect and updates to Joint Sell

Overview for Enterprise Incentive Program



Introduction

Partner Center Sales Connect (Connect) is an online application that allows you to collaborate with Microsoft Sales, manage your pipeline, and close deals. Connect is designed to support co-selling by defining and testing standards, processes, and technologies intended to increase partner pipeline clarity and partner seller productivity.

Connect will replace Partner Sales Exchange (PSX) and become the main vehicle for Microsoft-Partner collaboration.

Connect for Co-Sell has already launched. We are now Onboard Licensing Solution Providers who are eligible for Enterprise and SAM Incentives programs. The completion date is December 2016 for non global partners and mid January for global partners.

As soon as "Deal Registration" incentives functionality is added to Connect and all participating partners have been on-boarded, PSX will be retired.

Microsoft

Partner Center Sales Connect – Migration: 21st of November

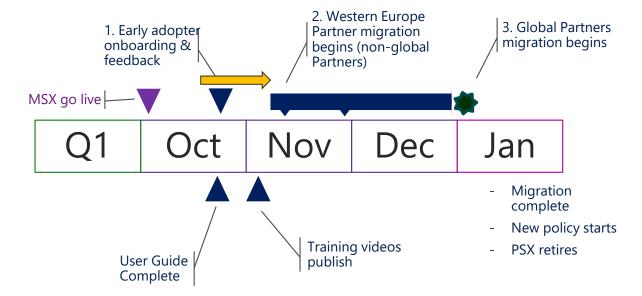
1. Early Adopters – includes 3 partners. Identified issues with bulk export tool. MSIT is resolving.

2. Western Europe Deployment – on 21st of November all non

global partners will be able to onboard in Connect.

3. Global Partners Deployment

 – 14 global partnes ww will onboard in January



Microsoft

In the last days you must have received....

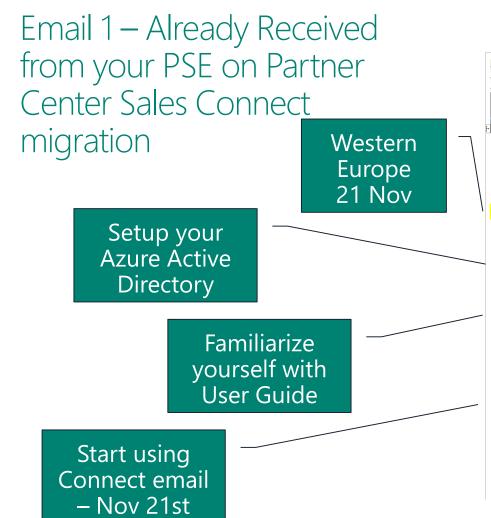
A Migration Kickoff email from your PSE.

- Includes instructions on how to kickoff the deployment in your region
- Contact your PSE or erebates@microsoft.com if you have any questions or issues.



Partner Center Sales Connect (PCSC) -Global Partners Migration

- Global Partners will be migrated to Partner Center Sales Connect on the first week of January when the *multi-partner access functionality* is available on the tool. This will be centrally managed by the Global Partners v-team.
- The multi-partner access functionality allows a user to access multiple locations within their Partner organization utilizing just 1 login.
- As a prep work, Partners can start creating their AAD logins so when the time comes, we are ready to set them up on PCSC.
- > Until then, global partner should carry on using PSX.
- List of 14 Global partners: Atea, Avanade, Campana & Schott, Comparex, Comsoft Direct/Bechtle, Crayon, CDW, Dell, Dimension Data, HP, Infraware, Insight, Softline, SoftwareOne.





Dear Microsoft Partner,

Migration from Partner Sales Exchange (PSX) to Partner Center Sales Connect (aka Connect) for SAM and Enterprise Incentive Partners is ready to begin. This email will outline the details you'll need to know to make a successful transition to Connect. All key incentive features in Connect will be enabled during November. The migration to Connect will be done region by region though the month of November.

In Western Europe, LSP Partners will migrate to Connect the week(s) of the 21st of November 2017, starting Monday the 21st of November.

Next Steps:

Getting Started Guide:

- Review the Getting Started Guide and ensure your company's Azure Active Directory (AAD) account is setup – <u>https://support.microsoft.com/en-us/kb/3185942</u>
- The email address that is receiving this communication will be your login email in Connect, please ensure it is added to your AAD account.

User Guide: Familiarize yourself with the attached Step-by-Step User Guide. You'll find details on how to use the new tool as well as links to support. Future updates to the Guide will be posted to the *resource.zip* file on the MPN Enterprise and SAM pages

Attend Western Europe readiness session on Thursday the 17th of November from 17:00-18:30 CET where we will cover new EA JS process and Connect onboarding. Please register at least 1 hour before the session starts here

https://www.microsoftevents.com/profile/form/index.cfm?PKformID=0x9070046b22.

Connect Enabled Email: Watch for an email from Microsoft during the week of the 21st of November for migration which will indicate that your company has been enabled in Connect. This will be your confirmation that you should use Connect going forward.

If you have any questions on the Connect onboarding, please send them to your regular support team at <u>erebates@microsoft.com</u>.

This is a significant step toward our goal to improve and simplify our tools and processes, and I wanted to thank you for joining us on this exciting journey. I look forward to hearing your feedback.

Sincerely,

Microsoft

Email 2 – Will be sent in coming days to confirm "Your Connect reac Partner Center Sales Connect

AAD – if you've not already completed it

Have the User Guide handy

> Start using Connect

Need Help? Search User Guide Submit a ticket

Microsoft Sales Experience

Incentive features in Connect are available today!

Following my recent communication, I am delighted to confirm that you are now set up in Partner Center Sales Connect (Connect). Your PSX data has been migrated and we will now use Connect all Incentive functions you previously did in PSX.

Action required - what you need to do now!

1. Review Getting Started Guide

https://support.microsoft.com/en-us/kb/3185942

Review the Step-by-Step User Guide

The current version is attached. Please refer to resources.zip file on the MPN Enterprise and SAM pages for future updates to the guide.

Get started today!

Click to access and start using Connect

As appropriate, add additional users to Connect (see User Management section of User Guide)

4. Attend Office Hours

Include AREA Office hour arrangements

If you have any technical issues, please email the add regional support alias for assistance.

This is a significant step toward our goal to improve and simplify the incentive program, and I wanted to thank you for joining us on this exciting journey. I look forward to hearing your feedback.

Microsoft

In this module

\bigcirc Overview – slide 5

- \bigcirc Getting started *slide 10*
- \bigcirc User management and general settings *slide 20*
- \bigcirc Create individual deals *slide 30*
- \bigcirc Register individual deals *slide 41*
- \bigcirc Edit or close individual deals *slide* 46
- \bigcirc Accept or decline a deal *slide 50*

 \bigcirc Upload multiple deals using Bulk Import – *slide 54*

 \bigcirc Support and resources – *slide* 67



What you'll find in the User Guide

Onboard to Connect Start Connect and Log in



https://partnersales.microsoft.com

partnersales.microsoft.com								
Work or school, or personal Microsoft accou	nt							
Email or phone	2							
Password								
Sign in Back								
partnersales.microsoft.com App publisher website: partnercosellnode1.azurewebsite								
partnersales.microsoft.com needs permission to:								
 Sign you in and read your profile Ø 								
You're signed in as:								
Show details								
Accept Cancel								

- 1. Start your browser of choice and go to Connect (link opposite).
- Depending on your browser configuration, Connect will automatically use your current credentials (email address and password). Otherwise, you will be prompted to enter the email address and password you use at your company (not your personal Microsoft account).
- If sign in is successful, Connect will request your permissions to read your profile. Click **Accept.** You are taken to Connect dashboard.

NOTES:

If sign in and accept is successful, skip to slide 17.

If point 2 or 3 above is not successful, see next slide for troubleshooting messages.

Support

If support is needed please contact your regional alias:

EOC- <u>erebates@microsoft.com</u>

North America - ciquest@microsoft.com

Latin America - msreb@microsoft.com

Asia Pacific including Japan and Greater China - apocchi@microsoft.com



Questions ?







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EU_EFTA Enterprise Incentives "estimation" tool

Disclaimer: This tool is intended for illustrative purposes only and should not be considered or relied upon as a reflection of actual or potential incentives realized, in whole or in part, as the result of deployment of Microsoft products and technologies.

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True-up on-time	Yes 🔻	_	Yes 🔻		Yes 💌	
Additional Product		Oct-16 💌		Oct-17 💌		Oct-18 💌
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Local Accelerators	Eligible Revenu	e				
Azure (EA & MPSA)	-	\$				

Partners can find this estimation tool at aka.ms/partnerincentives or <u>here</u>. Internal teams can find it in the WPG Field portal->Partner Incentives -> Enterprise.

EU_EFTA Enterprise Incentives "estimation" tool

Scenario of: New level A2 EA signed for 250,000\$ and 75,000\$ of E5.

This tool provides you with an illustration of potential earnings during the 3 years of the duration of the EA and also with a monthly view of payments.

Disclaimer: This tool is intended for illustrative purposes only and should not be considered or relied upon as a reflection of actual or potential incentives realized, in whole or in part, as the result of deployment of Microsoft products and technologies.

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-time True-Up			0,00%		0,00%	-	0,00%		0,00%		0,00%	
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11

Azure Customer Promotion

Azure Consumption Credit New Customers

New customer offer to earn up to a 25% monetary commitment credit, equal to first 3 months consumption up to 25% of their. Available Nov 1st , 2016 through June 30th 2017

Promo Details:

- Minimum commitment of \$25k (21 CPS Units)
- Credit granted within 1 month after the first 3 months of their MC term; expires at anniversary
- New customer defined as customer with no previous EA level commitment or consumption
- Commitment purchase must be made against the Promotional Commitment SKU MQ9-00001 (Commercial) MQ9-00003 (Government)

Example:

- Customer commits \$25k through MC, now eligible for credit up to \$6,250 (25% of commitment)
- Customer consumes \$7k of Azure in first 3 months
- Customer receives \$6,250k credit

New Azure customers receive first 3 months of usage free through the Azure Consumption Credit Offer



Azure New Customer Consumption Promotion

Owner	Category	Туре	Start	End		
Reid Scrivener	Global Price Promotion	Off-pricelist lead status promo SKU	November 1, 2016	June 30, 2017		
Promotion Summary	Effective November 1 st 2016 to June 30 th 2017, a new customer who purchases at least twenty one (21) Azure Monetary Commitment units will be eligible to receive a one-time Azure Monetary Commitment credit equal to up to 25% of the Azure Monetary Commitment. First 3 months of usage given back in the form of credit to use that year on Azure.					

	Customers & Segments	Commercial	Government	Academic				
	Products	Azure						
Design	Licensing Programs	 Enterprise 6-Corporate Enterprise 6-Government Enterprise 6-Local Government Enterprise Subscription-Corporate Enterprise Subscription-Government Enterprise Subscription-Local Government 		 Server and Cloud Enrollment-Corporate Server and Cloud Enrollment-Government Server and Cloud Enrolment-Local Government Academic - Campus 				
	Customer Eligibility	• No previous commitment/consumption of Az	zure at EA level					
	Purchase Type	New agreement, Renewal agreement add-on						
	Discount	Customer qualifies for first 3 months free up	Customer qualifies for first 3 months free up to 25% of initial monetary commitment depending on usage during those first 3 months.					

	End Customer Value Prop	• First 3 months of usage given back in the form of credit to use that year on Azure
	Partner Value Prop	Drive new customer commitments at minimum entry threshold to drive more revenue
tails	BOMs	• Link
De	External Ready	• N/A
Execution	Promo SKUs	 MQ9-00001 AzureEAPromo ShrdSvr ALNG SubsVL MVL Commit MC Commit MQ9-00003 AzureEAPromo ShrdSvr ALNG SubsVL MVL Commit MC CommitG
	How it works?	This a Lead Status promotion: It will not be available publically for partners to transact



FY17H1 Key resources - Program guide



Enterprise Incentive Guide

Overview of FY17 Enterprise Incentives Guide – Defines eligibility requirements, rates, eligible revenue, payment policies. It will be valid through December 31, 2016 at which point an updated version of the guide with updated content on Enterprise Advantage (EA) on MPSA, revised Joint Sell process including the new Customer Acknowledgment policy and Partner Sales Center Connect tool, will be published

Enterprise Incentives Addendums

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Addendum A- Public Sector country eligibility Addendum B- MPSA OLS P-FAMs Addendum C- Cloud and Strategic Local Accelerators PFAMs

Microsoft Partner Incentives

nput Form						×
Is SCE? No New/Renew	▪ Is Public	No 💌		U/EFTA `Renew	•	
Desktop Count						
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Enterprise Incentives Calculator

This tool is intended for illustrative purposes only and should not be considered or relied upon as a reflection of actual or potential incentives realized, in whole or in part, as the result of deployment of Microsoft products and technologies.

Key locations:

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aka.ms/partnerincentives: Info and guides for all Partner Incentives programs and microsoftreadiness.com (or Readiness App) for an in-depth training for many incentives programs.

Please refer to the official Partner Incentives Guides on MPN (aka.ms/partnerincentives) for the terms and conditions and eligibility requirements for the incentive programs



Microsoft Bank and Tax data submission

Partners must provide bank and tax profile information to Microsoft due to new requirements that Microsoft issue all incentive payments directly. Failure to submit will cause Microsoft to be unable to continue to issue incentive payments. Programs affected and their deadlines are as follows:

Program Name*	Deadline (2016)	To get	started in:
Online Service Advisor	March 31	MPN	• Go to MPN (mspartner.microsoft.com/) and ensure you are
Azure	August 31		 logged in. Click on the "Partner Network" drop-down button on the top left of the page.
Training and Support resource On-demand readiness materials are available to support information, on the MPN Online Service incentives webp these steps: 1. Go to the Online Service incentives programs	and readiness materials are available to support you in submitting banking and tax ion, on the MPN Online Service incentives webpage. To access the partner training follow ps:		 Select "Membership" from the drop-down menu. Click "Manage my membership". Under the "Manage my account" section, click the "Partner Membership Center" link. Locate the "Additional Programs" section and click the "Microsoft Online Services Partner Agreement" link. Find "Step 3- Provide Tax and Banking Information" and click the link.
 (mspartner.microsoft.com/en/us/Pages/Membership/Premium/cloud-incentives.aspx#welcome)** page in MPN. Select "Know, plan, and execute" on the left of the page. Click on "Setting up payment". Open the "Entering/Changing Banking and Tax information" module. fter completing the training, go to MPN (mspartner.microsoft.com/)** and follow the steps listed bove to submit your bank and tax details. 		CHIP (Azur e only)	 Visit the CHIP Landing Page (channelincentives.microsoft.com/CHIPUI/LandingPage.mvc/Hom e) Select the appropriate program Select "Manage Company Profile" in the menu on the right side of the page Select the "New Payment Profile" tab, if visible. If you do not see a "New Payment Profile" tab please select the "Payment Profile" tab. Once the appropriate tab is selected, click "Manage Bank

MPN Contact Support Portal



Readiness App User Management – Getting Started



Readiness App

Ops Academy

Roadmap

Microsoft Readiness App



Find help on how to use this application including on the latest new features arriving in Version 5.

--> Readiness App Version 5 User Guide

Also look at the Getting Started area for video tutorials, downloads user guides and additional information for both users and administrators

If you don't have the app you can download it:

Windows 8.1 here

Windows XP/Vista/7/8 here

Microsoft Partner Network