Session 0  **Event Welcome/Opening**  
Hear from new Microsoft State & Local Government executive Dana Barnes, who is responsible for working with customers and partners to deliver technology solutions that deliver results, enable digital transformation, and enhance services for citizens and constituents.

**Dana Barnes** | Vice President, State & Local Government, Microsoft

Session 1  **The Emerging Role of Artificial Intelligence**  
Learn what the future holds for Artificial Intelligence (AI), the need to balance the power of AI with a responsible approach and applying ethics to address societal impacts and build trust.

**Eric Horvitz** | Founding Co-Chair, Partnership for AI + Technical Fellow & Managing Director, Microsoft Research  
**Stuart McKee** | Chief Technology Officer State and Local Government, Microsoft

Session 2  **Making Cities Smarter by Harnessing the Power of AI and IoT**  
Hear how employing AI-powered services like computer vision and predictive analytics are helping to identify problems before they start and keep citizens safer.

**Jesse Bounds** | Chief Innovation Officer, City of Houston  
**Cameron Carr** | Director of IoT Strategy, Microsoft

Session 3  **Better Data and New Technology to Fight the Opioid Crisis**  
Learn how enhanced cloud-based platforms employing Microsoft Azure machine learning are helping track opioid prescriptions through a unique patient-matching algorithm and seamless electronic health record integration.

**Robert Knapp** | Chief Operating Officer, NIC  
**David Finney** | Partner, Leap Orbit

Session 4  **Strengthening Cybersecurity: How Government Can Ensure a Secure Digital Society**  
Discover how agencies are making investments in cloud-based innovation, including the Internet of Things, to secure their own digital transformation while protecting people, processes and institutions.

**Ann Johnson** | Corporate Vice President Cybersecurity, Microsoft
Session 5  **Meeting Citizen Expectations with Modern Government Solutions**
Hear how RVA 311, a cloud-based self-service portal, is helping the City of Richmond redefine citizen engagement by centralizing non-emergency requests, including resolution tracking for core functions such as public utilities, public works, police, finance, social services and planning.

**Pete Breil** | Director of Citizen Service & Response, City of Richmond

**Tarek Shamounki** | Senior Vice President, AvePoint Public Sector

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Session 6  **Fraud Detection as a Service: Detecting and Preventing Improper Payments**
See how Fraud Detection as a Service (FDaaS) is helping government customers detect and prevent improper payments, ultimately saving agencies significant staff resources and ensuring the proper distribution of funds.

**Jon Coss** | CEO & Founder, Pondera Solutions

**Jeff King** | Solution Specialist Health and Human Services, Microsoft

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Session 7  **Chatbots and More: Transforming Business Services with Digital Initiatives**
The California Secretary of State’s Digital Initiative is aimed at modernizing and digitizing the agency to make it easier to do business in the Golden State. Learn how the award-winning online search assistant called Eureka answers commonly asked questions, around the clock.

**Rita Gass** | Chief Information Officer, California Secretary of State

**Rick Joyer** | Regional Cloud Director, Microsoft

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Session 8  **Disaster Response: Leveraging Cloud Technology to Help Aid Recovery**
By working with industry partners to harness the power of cloud technology, Health and Human Services officials implemented a digital blueprint to quickly stand up a benefits system, including the Disaster Supplemental Nutrition Assistance Program (D-SNAP), providing more than $25 million in aid to nearly 60,000 people across the territory.

**Jeff Dolan** | General Manager U.S. Public Sector, RedMane Technology