

Microsoft Azure Virtual Training Days

Frequently Asked Questions and Helpful Tips

BEFORE THE VIRTUAL EVENT

After registering for the virtual event, please ensure that you have received the confirmation email to the email address that you entered on the virtual event registration form. In case you have not received the confirmation email, please consider the below:

- Ensure that the email address you have entered on the event registration form has been spelt correctly.
- Check your junk email and search for an email from Microsoft Azure Team <azure@email.microsoft.com>
- Ensure that your email inbox is not full and that you are able to receive emails!
- Confirm with your organization IT team that the emails from Microsoft Azure Team <azure@email.microsoft.com> are not being blocked due to organizational policies.

Tips for the best pre-event experience:

- After registering for the event and receiving your confirmation email, please be sure you've got the time blocked on your calendar. Add the virtual training event to your calendar using the 'Click to add the virtual training day to your calendar' links. The link to join the event is included in the calendar invite. In addition, we will send you a reminder mail three days prior to the event, which also includes the joining link.
- Review the [Event Help Guide >> Minimum Requirements](#) to learn about the specifications are recommended in order to provide an optimal event experience.
- Visit [Event Help Guide >> Test Your System](#) to check if your system meets the minimum requirements.

DURING THE VIRTUAL EVENT

If you have a content-related question or experience any issues during the virtual event, please reach out to our virtual event moderator team by typing your question in the Q&A chat box window.

Tips for the best event experience:

- Ensure you have a good internet connection.
- Adjust your browser zoom for appropriate display.
- Close all other programs and applications on your computer for faster processing.
- If you lose video or audio, please refresh your browser.
- You can enable subtitles in the media player.

AFTER THE VIRTUAL EVENT

If you have attended a Microsoft Azure Virtual Training Days: Fundamentals, please review the below information regarding the discounted AZ-900 exam:

- Attendees of Microsoft Azure Virtual Training Days: Fundamentals will no longer receive a voucher code via email and instead will be directed to a seamless experience for learners to get their free AZ-900 exam without any manual entry of discount codes
- You must attend Part 1 and Part 2 of the Microsoft Azure Virtual Training Days: Fundamentals to be eligible for a discounted AZ-900 exam.
- View a short video to learn how to redeem your discounted AZ-900 exam [here](#).

Step-by-step instructions for redeeming the discounted AZ-900 exam:

One day after attending Part 2 of the Microsoft Azure Virtual Training Days: Fundamentals, you will receive the post-event email communication to the email address that you used to register for the virtual event that will state the following instructions:

- Five business days after the event has concluded [click to view the exam details](#)
- Click the Schedule Exam button to begin the online registration process.
- Sign in or create a Certification Profile.
- Navigate to the exam discounts page and enter the email address that you used to register for the virtual event. You must link your account to receive discount.
- In case you face any issues with your exam redemption, please open a case with [Certification Support](#).