

AGENDA HIGHLIGHTS

Session	Featured Guest Speaker(s)
Strengthening Cybersecurity; How State Governments Can Ensure a Secure Digital Society	Ann Johnson CVP Cybersecurity, Microsoft
Meeting Citizen Expectations with Modern Government Solutions	City of Richmond AvePoint
Better Data and New Technology to Fight the Opioid Crisis	NIC Leap Orbit
Chatbots & More: Transforming Business Services with Digital Initiatives	California Secretary of State
Making Cities Smarter by Harnessing the Power of AI and IoT	City of Houston
Fraud Detection as a Service: Detecting and Preventing Improper Payments	Pondera Solutions
Disaster Response: Leveraging Cloud Technology to Help Aid Recovery	U.S. Virgin Islands Redmane