

Azure Operation Roundtable Road to the Cloud

From Theory to Practice 21.10.2021 | 13:30 – 16:00

Kyle Krüsi

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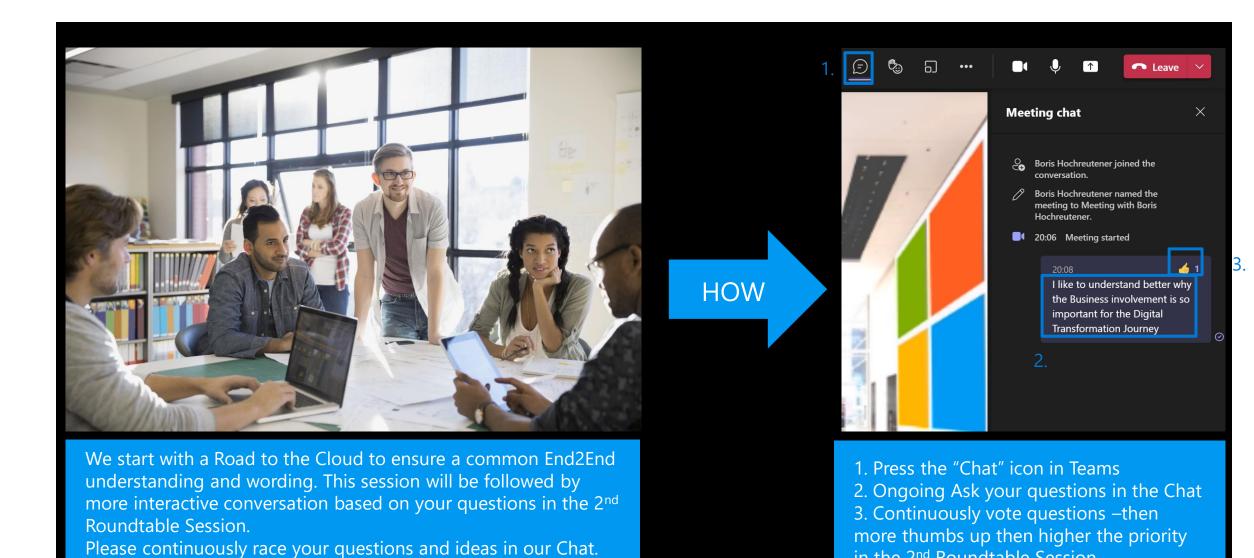
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Welcome to our #virtual Roundtable



in the 2nd Roundtable Session

It's tough out there ...



Business is faster

Competition is fiercer

Time-to-market is key

Every company is a software company

"Silicon Valley is coming. We are going to work hard to make our services as seamless and competitive as theirs."

"Walmart is redefining the next generation of retail growth and is the best-positioned retailer to win at the convergence of digital and physical retail."

"We are putting 70% of our applications in the cloud to improve flexibility. And, we are launching truly game-changing applications to improve our efficiency."

"It's about looking ahead to the changes coming to the global automobile business, particularly from potential "disruptors" in Silicon Valley - and preparing Ford to thrive through those changes."

Jamie Dimon JP Morgan CEO **Doug McMillon**Walmart CEO

Jeffrey Immelt
GE CEO

Mark Fields
Ford Motor Company CEO

J.P.Morgan







Today, digitization offers new opportunities to transform your business



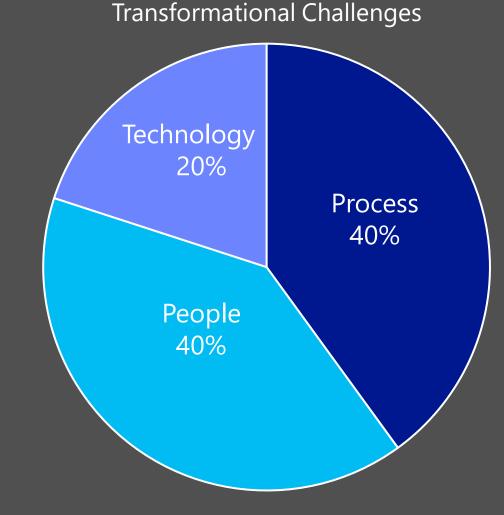
Accelerated product lifecycles



Digitally enabled design and production processes



Redefined value chains

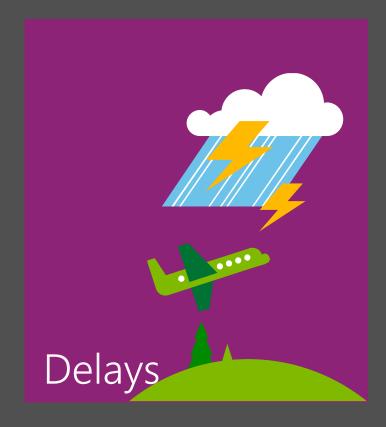




Innovation is emerging from unexpected places and time to market is key

Today Challenges









Lack of resources and commitment

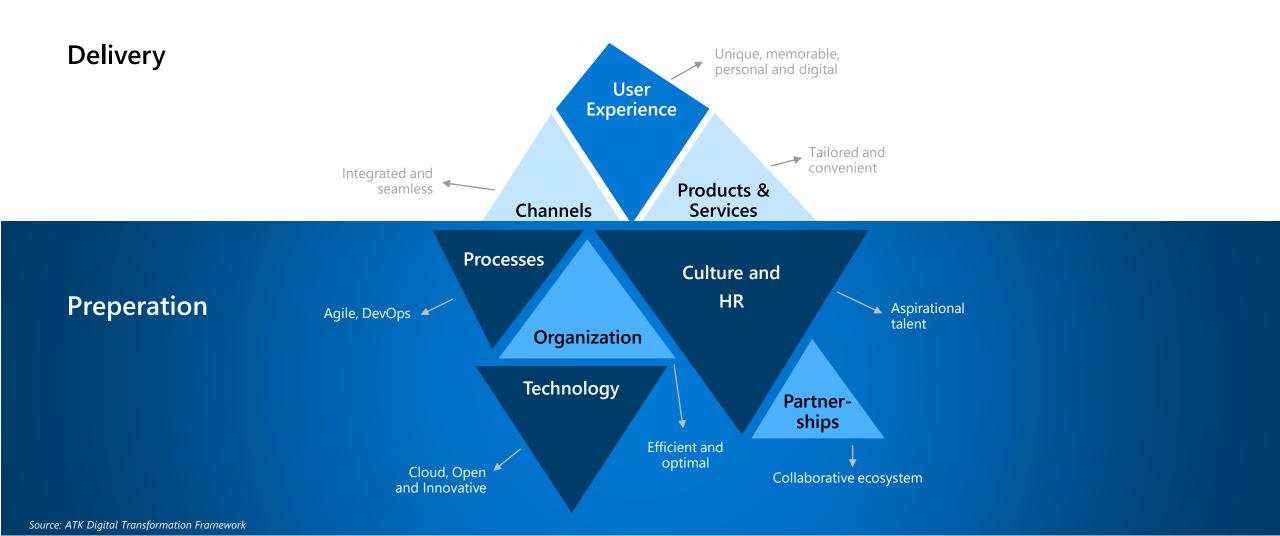
HOW to manage the Digital Transformation? Think about an Iceberg

Source: ATK Digital Transformation Framework

Delivery Preperation

Digital Transformation is changing the industry

Start with a Vision and a Strategy by focus on clearly defined Use case



Strategy and Horizons | What are you going to build?

a House



a Stadium

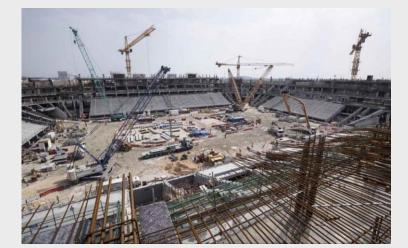


a Bridge



料 All foundations are **not** created equal 料









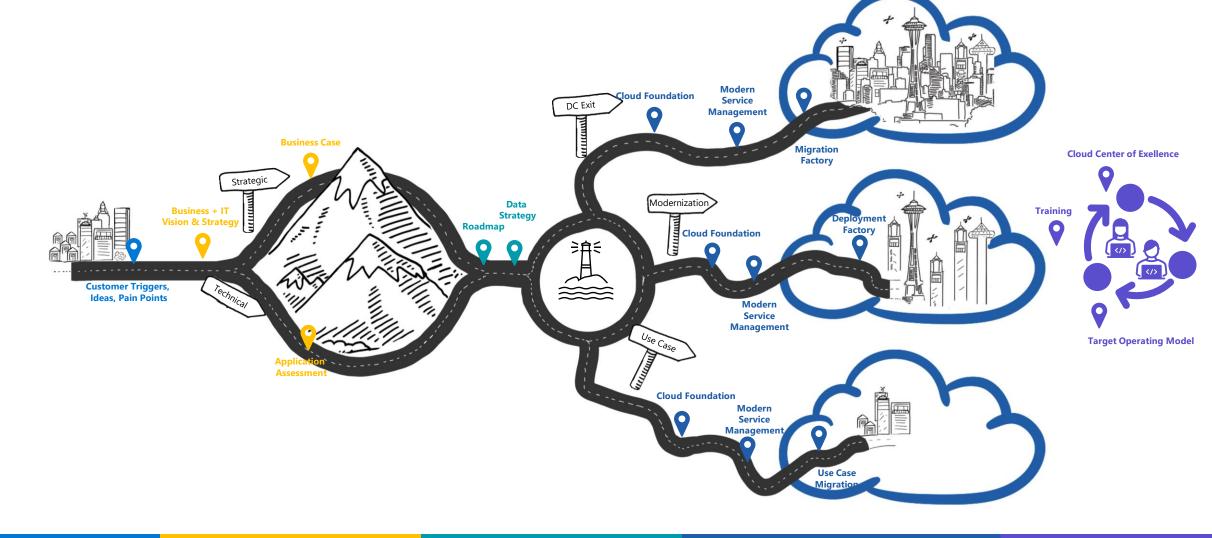
JELIVERY





ROAD TO THE CLOUD





What's important for you?



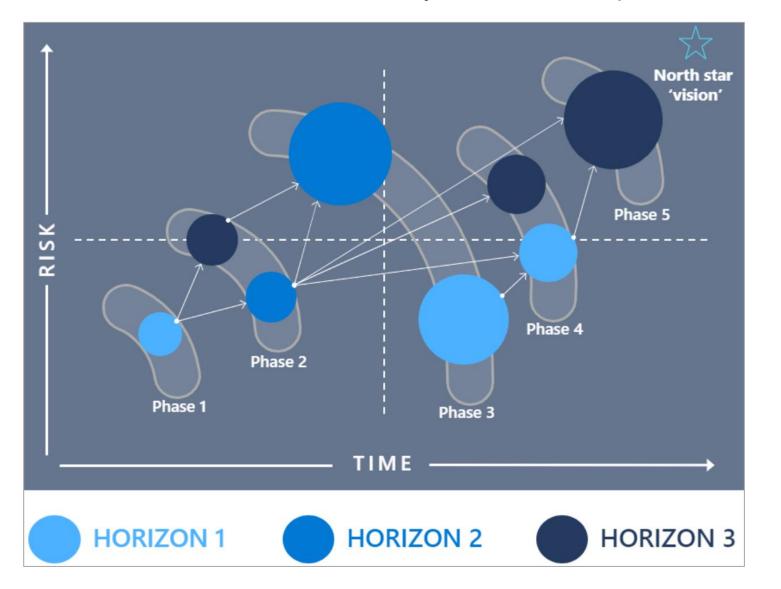
Trusted Cloud Principles

Commitment to principles worthy of your organization's trust

Security Privacy & Control Compliance **Transparency** No one is able to use your The confidentiality, Your content is stored and You have visibility into integrity, and availability data in a way that you do how your data is being managed in compliance of your data is protected. with applicable laws, handled and used. not approve. regulations and standards.



Horizon based on your North Star Vision The three horizons are not bounded by time and runs in parallel







'BUILD FOUNDATION'

Optimize core to enable operational excellence, cost efficiency, agility, scale, and resilience

HORIZON 2



'ACCELERATE GROWTH'

Extend capabilities to build differentiating business offerings to grow market share

HORIZON 3



'FUEL TRANSFORMATION'

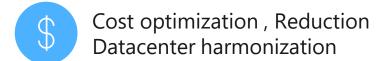
Transform to a digital-first company through co-innovation to create new market spaces





Customer Triggers

Every organization has its own drivers for cloud adoption





Time to Market



Competitive threats



Rapid scale web apps and infrastructure



Business agility



Application modernization



Compliance (Workplace / Data Protection)



Digital transformation



Data modernization



Cybersecurity threats Business continuity



New value streams

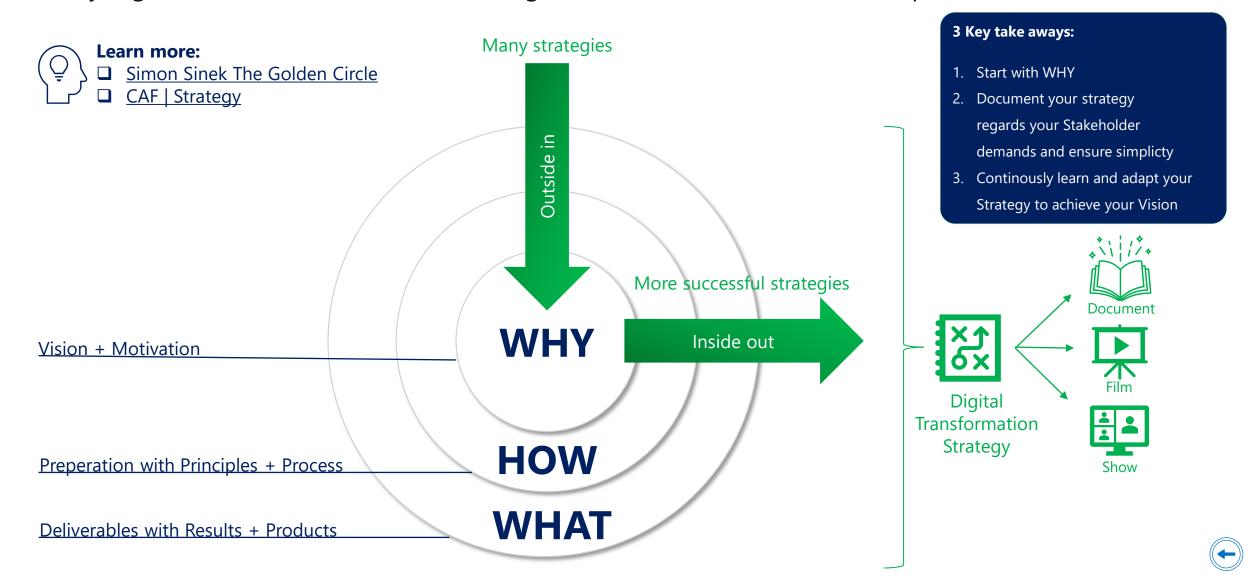


Budget and resource constraints



Strategy | Start your Journey with WHY

Every organization has its own drivers for digital transformation and cloud adoption



WHY Cloud and HOW to achieve

Scenario 3 - MAJOR TRANSFORM **INNOVATE** Scenario 2 - MINOR TRANSFORM Scenario 1 - LIFT AND SHIFT Build Foundation. Optimize IT Cost Modernization of **Digital Transformation** Achieve "Low hanging fruits" Enable New Platform Capabilities **Apps and Platforms** and Business Innovation by migrate Workloads to the Cloud **CONTINOUS INNOVATION** PHASE 1 – ENABLING INNOVATION Cloud-native capabilities that drive Hardware & Software savings Compute Optimization **Highly Productive Developers** innovation Scale Digital Initiatives with **Reduced Maintenance Costs Application Optimization Build Intelligent Apps** Continuous Innovation DC Facility Savings (i.e. AMER) Cloud-based Data & Business Agility – React to business **Network Optimization Analytics** demand faster Digital Talent: Cloud-DR as a Service **Database Optimization DevOps Capabilities** first culture Reduced Cyber & Security Risk **Cloud Automation** Reduced time-to-market





A strategic cloud journey needs a structured approach

Digital Office

Value Planning & Realization Management
Identify and Govern Business Outcome

Program Management

Adoption and Change Management
Culture, Readiness

Architecture Governance

Modernization Initiatives

Migration Strategy

Discovery, Assessment, Planning

Applications Migration

Re-platform, Refactor, Optimize

Applications Modernization

Re-Architect, Enhance

Data Transformation

Modernize estate, outcome driven strategy **Innovation**

Cloud Native

Foundations / Enablement Security Control Framework & Operations

Target Operating Model

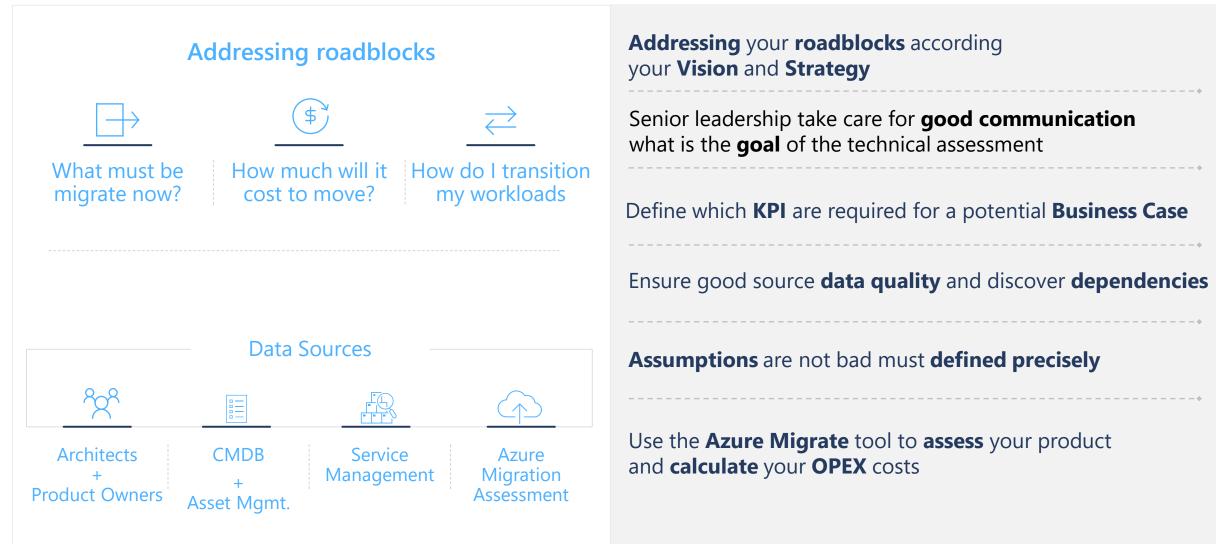
Enterprise Scale – Cloud Foundation

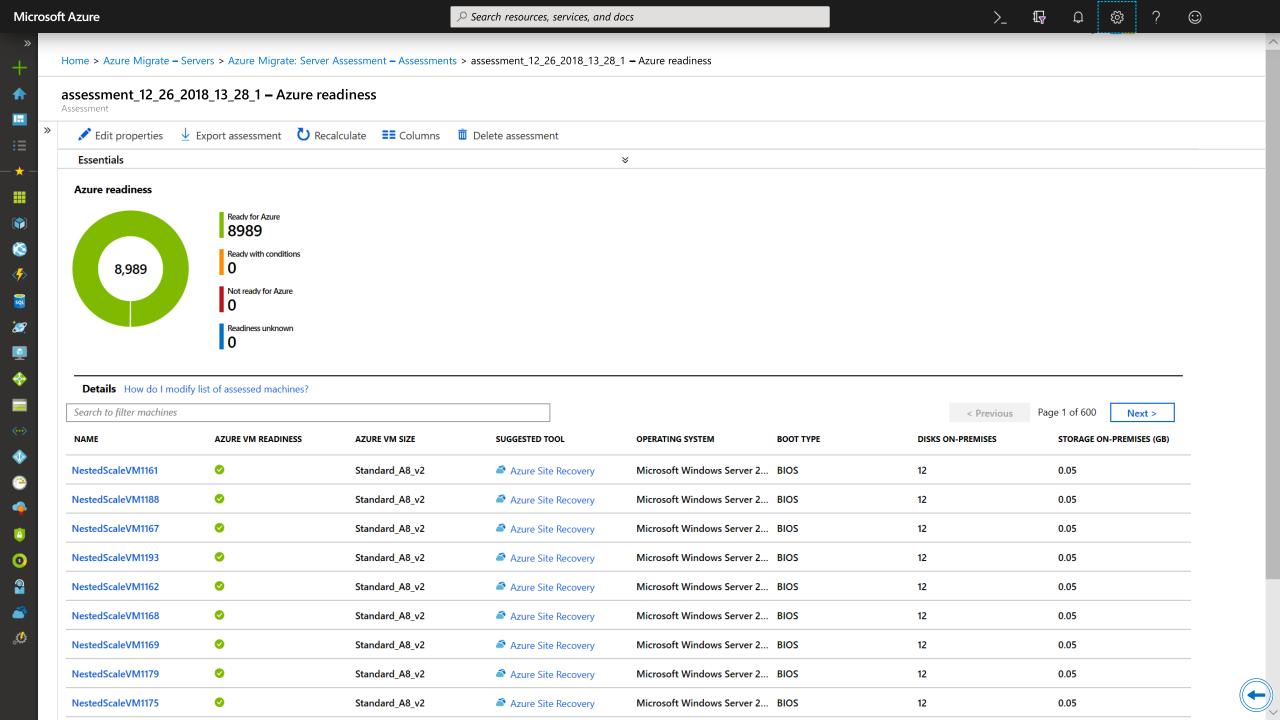
Cloud Center of Excellence and Migration Teams

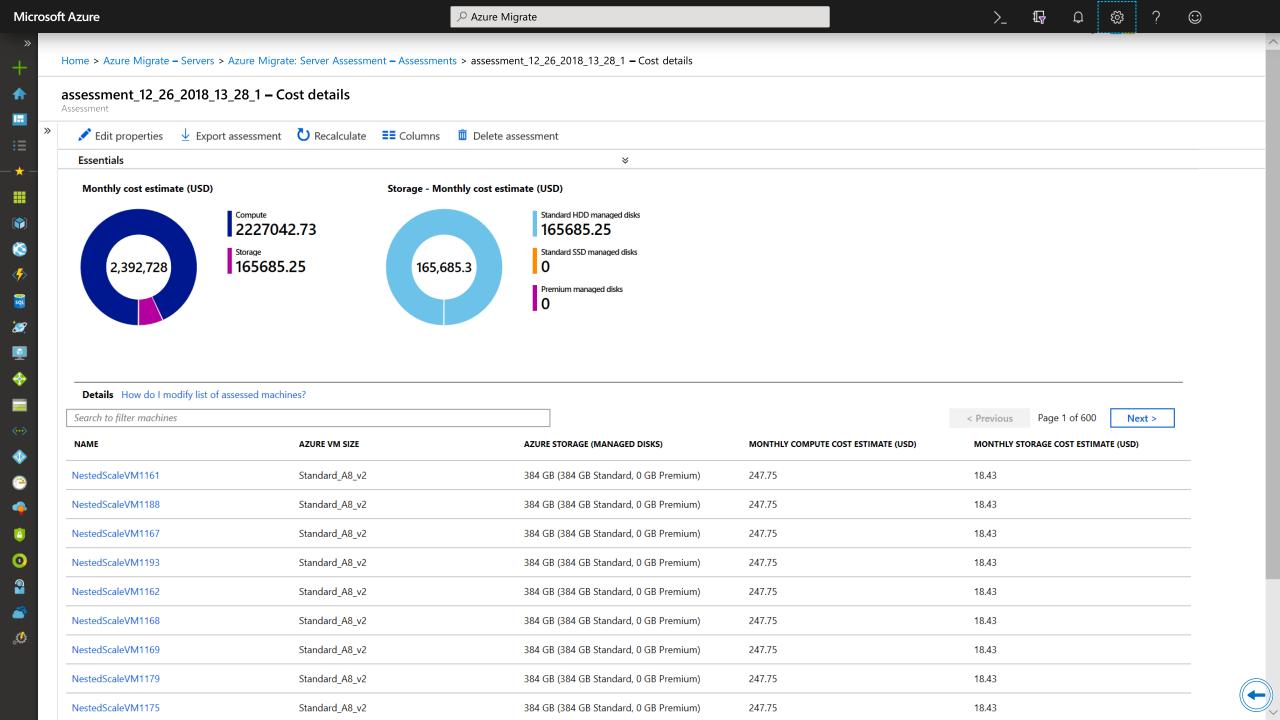


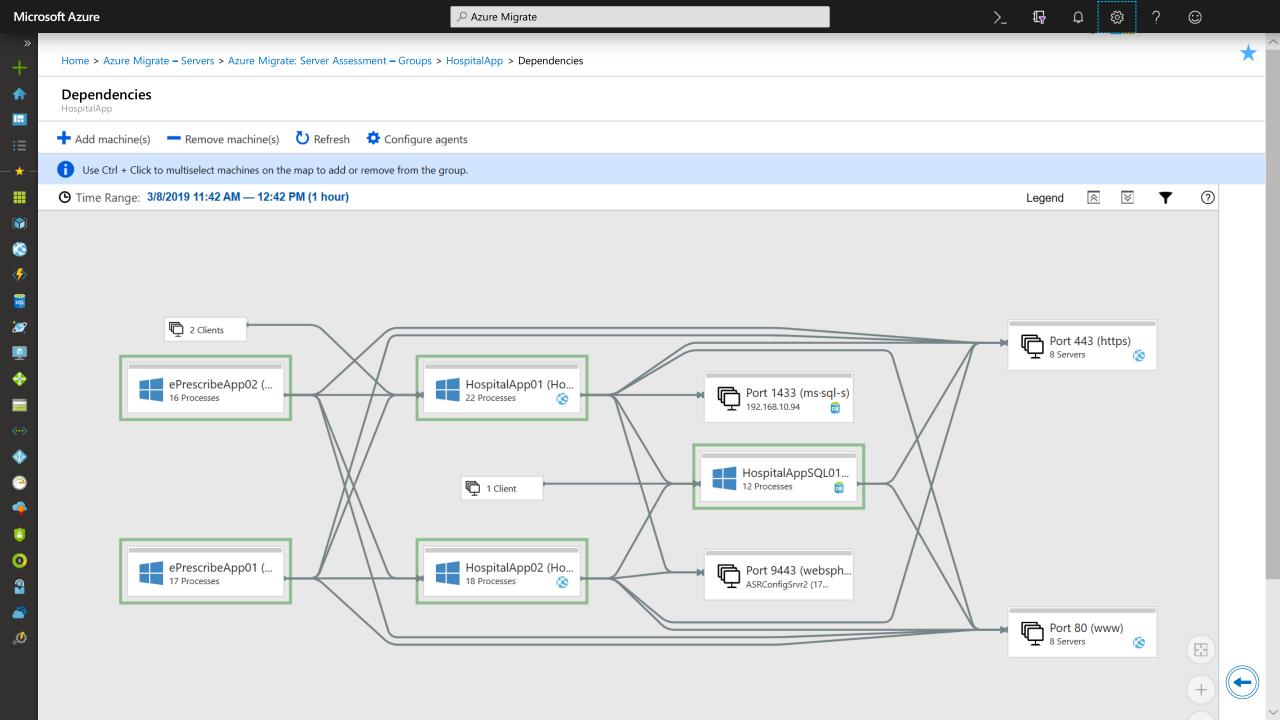
Technical Assessments

Assessment timeframe: 4-6 weeks









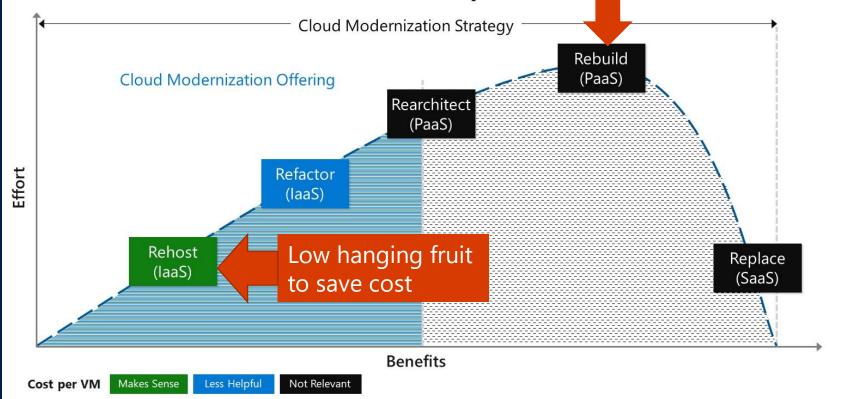
Migration Strategy and Investments

Specific digital transform use case to connect easy to Al



Azure Migration is a comprehensive approach to move your apps and infrastructure to Azure, while enabling agility and innovation.

Cloud Modernization and Cost per VM

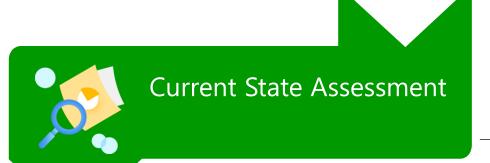


Graph based on Gartner data and classification of workloads





Business Case Methodology – 3 Step approach



1. Step

- Getting current state information with regards to the company and IT profiles who will be impacted
- Substituting the missing piece of information by own Assumptions

Business Value
Analysis for proposed
list of initiatives



2. Step

- Understanding the impact on Hardware, Software, Personnel and other IT cost items. Analysis of benefits expected through the initiatives
- Using a budgetary estimation approach to drive the overall investment estimates
- Evaluation and Analysis of benefits/cost reductions.

3. Step

- Financial Analysis which showcases benefits in terms of
 - Savings/Benefits
 - ROI
 - TCO



Financial Analysis & Business Case Summary



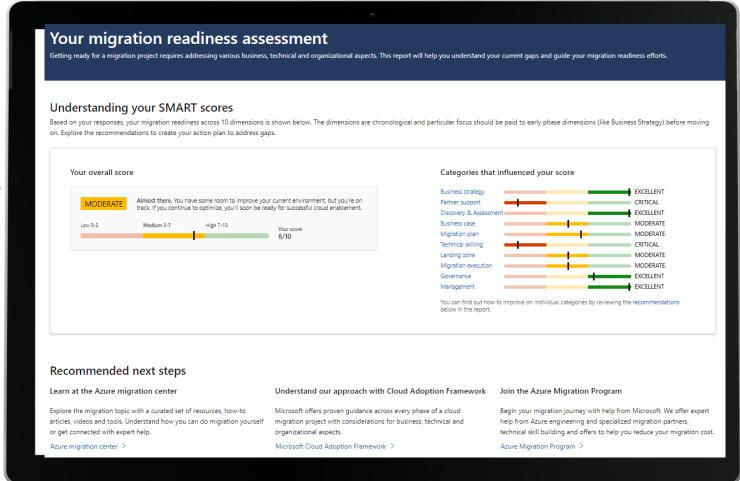
Understand your migration readiness

SMART is a short online questionnaire that scores your readiness to migrate across 10 dimensions and support you by defining your Roadmap

Recommended approach

- Use SMART to get a quick understanding of your readiness
- Engage in a Solution Assessment for a detailed migration and modernization plan

Be SMART migrate with a plan aka.ms/smarttool

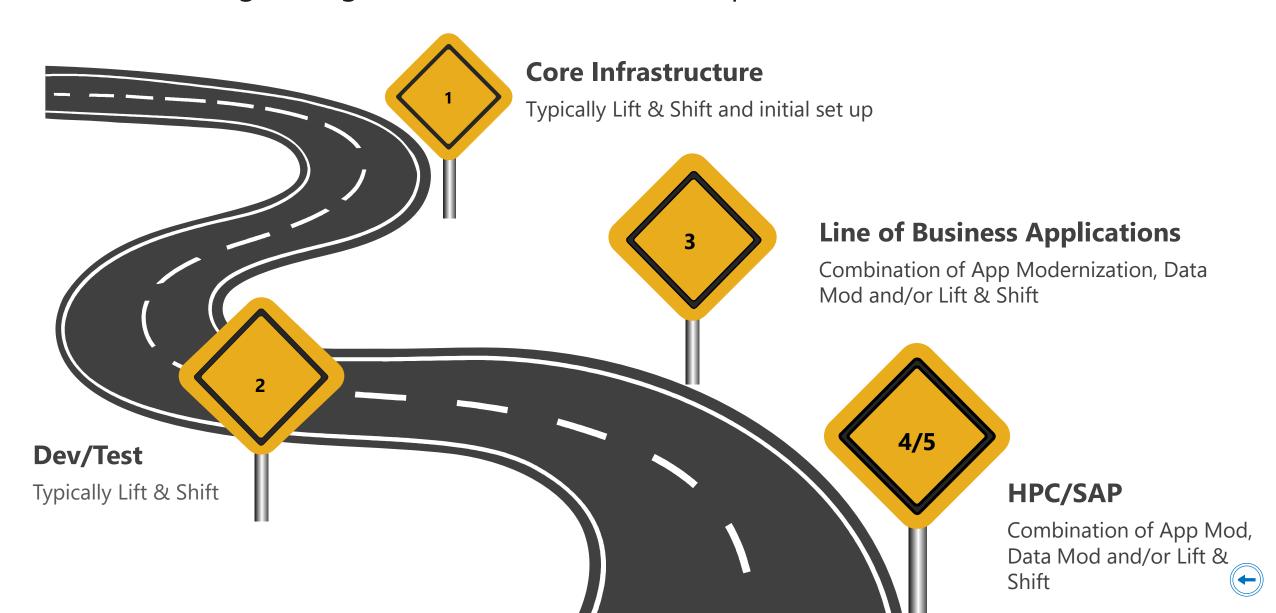




A typical Migration Roadmap

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Start small and grow big to ensure a mature cloud operation



Unlock Digital Innovation

Data - Chaos, fragmented

SLOW MONOLITHIC HIGH COST **DATA CHAOS LACK OF OWNERSHIP** INFLEXIBLE Vertical A **HIGH COST** LATENT **LATENT** SILO'D DATA CHAOS **UNGOVERNED INFLEXIBLE** SILO'D **UNGOVERNED** Vertical C MONOLITHIC **HIGH COST** SILO'D **DATA CHAOS LATENT MONOLITHIC SLOW INFLEXIBLE** LACK OF OWNERSHIP **SLOW UNGOVERNED LACK OF OWNERSHIP**

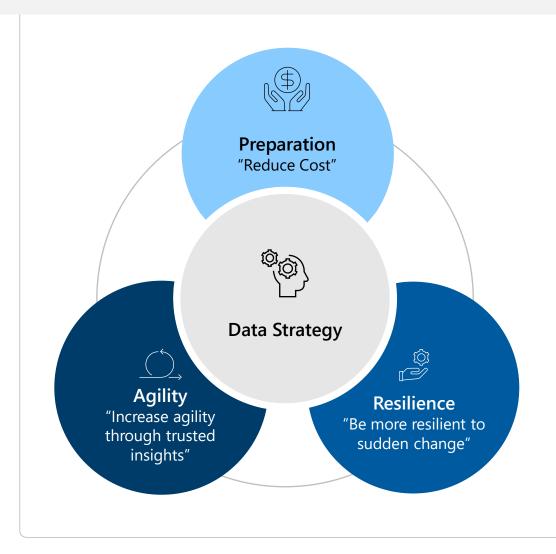
Data – Disciplined at the core, flexible at the edge





...establishing a framework as guard rails

Modern Data Estate





Reduce costs though Preparation



Increase your agility through trusted insights



Be more resilient to sudden change

People and Processes

Governance

"manage the system"

- Charter
- Tenets
- Standards
- Data Quality
- Security
- Privacy
- Ethics

Architecture

"manage the container"

- Data lake provisioning
- Master Data Management
- Metadata Management
- Common Data Model
- Data Access Management

Data Lifecyle

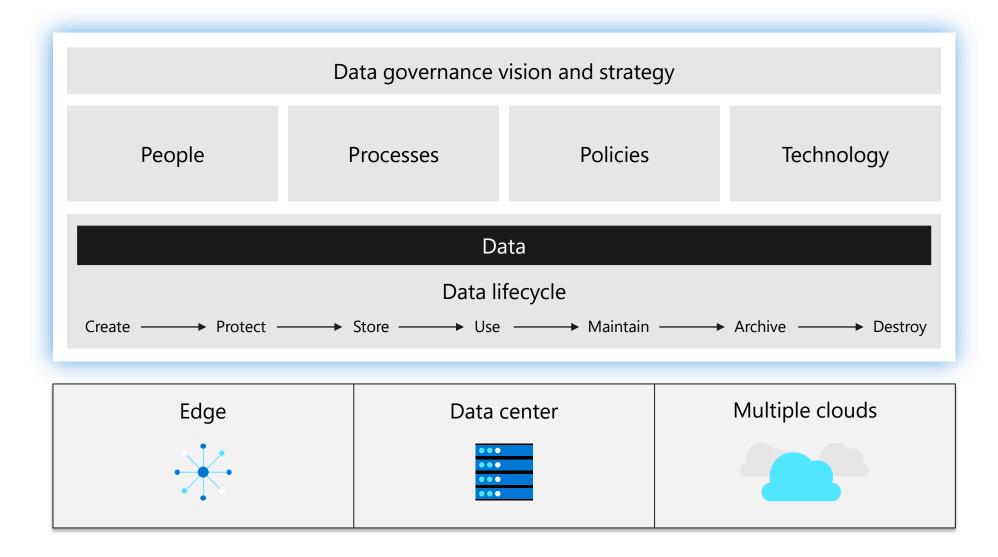
"manage the content"

- ingestion for compute,
- Handshaking
- Control file
- Discovery (Data Catalog)
- Lineage
- Data Contract
- Linkage (Merge Service)
- Classification
- Retention



*

What is in a data governance framework?





Cloud Foundation

Automize everything you can to be able to scale and ensure a compliant Foundation





Disney reused the Animation, to use the work that was allready successfull.

Enterprise Scale



Enterprise-scale is an architectural approach and a reference implementation



It enables effective construction and operationalization of landing zones on Azure, at scale



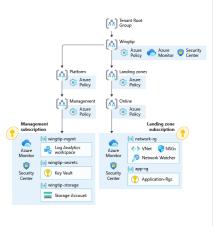
This approach aligns with the Azure roadmap and the Cloud Adoption Framework for Azure.

laC available for free on GitHub

Deploying Enterprise-Scale Architecture in your own environment The Enterprise-Scale architecture is modular by design and allows customers to start with foundational Landing Zones

The Enterprise-Scale architecture is modular by design and allows customers to start with foundational Landing Zone that support their application portfolios, regardless of whether the applications are being migrated or are newly developed and deployed to Azure. The architecture can scale alongside the customer's business requirements regardless of scale point. In this repository we are providing the following three templates representing different scenarios composed using ARM templates.

Reference implementation	Description	ARM Template	Link
Contoso	On-premises connectivity using Azure vWAN	⚠ Deploy to Azure	Detailed description
AdventureWorks	On-premises connectivity with Hub & Spoke	⚠ Deploy to Azure	Detailed description



Enterprise DevOps

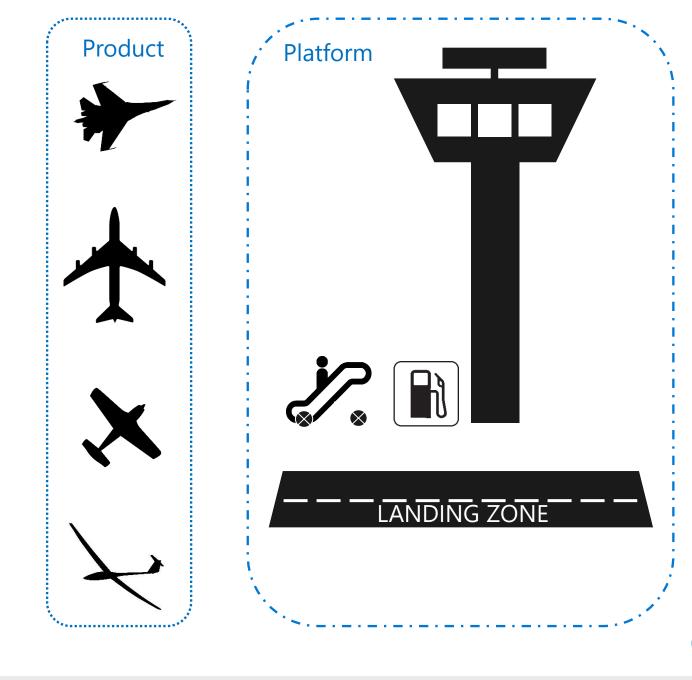
Empower DevOps in your Enterprise

Platform Team

- Provide Core Platform Services
- Provide landing zones & guardrails
- Automate compliance & security
- Follow BizDevOps practices

Product Team

- Handles code & infrastructure
- Deploy and Change Product
- Follow BizDevOps practices
- Responsible for Product





Azure Governance

Move with speed but safely and still having control



Groups

Management

Security Center



Sentinel



Developers

Responsible for Landing Zone



▼

Policy



Azure



Blueprints



Operations



Monitor

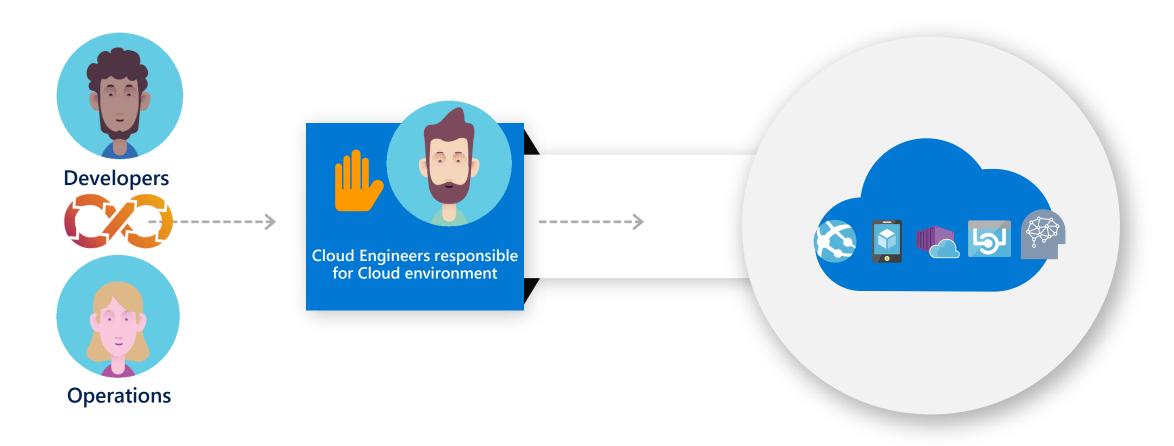


Cost Management



Traditional approach to control

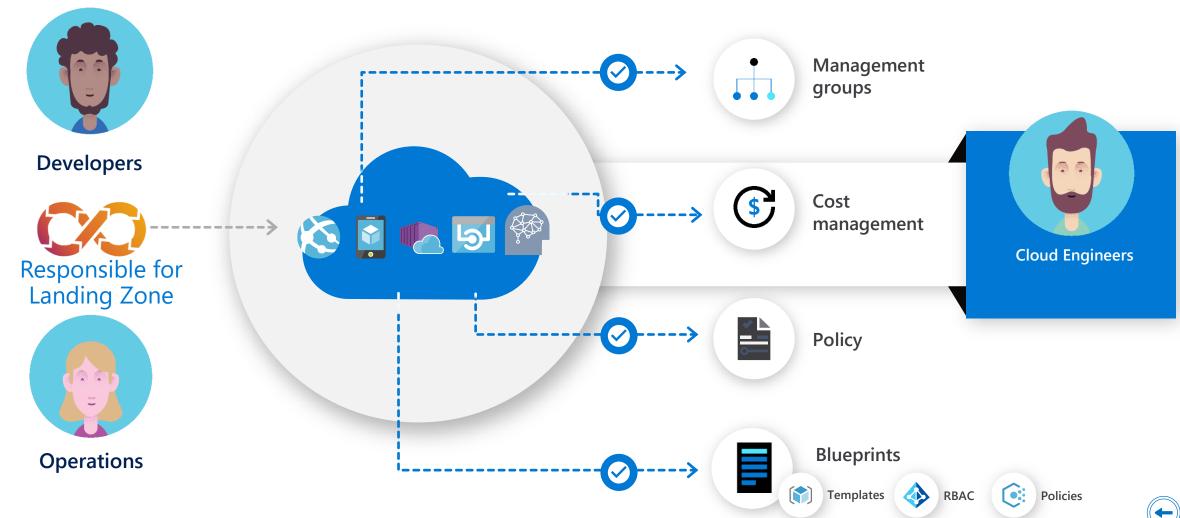
Block Dev/Ops from directly accessing the cloud (portal/api/cli) to attain control





Speed + control

Cloud-native governance -> removing barriers to compliance and enabling velocity





Blueprint | Based on these responsibilities, there is a clear interaction

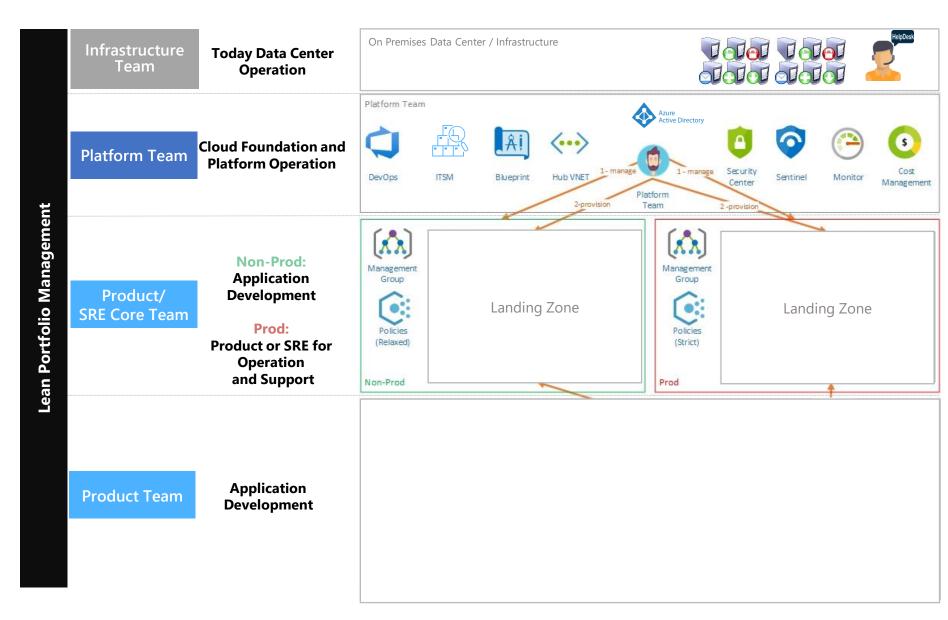




CLOUD STRATEGY

Key Take Away:

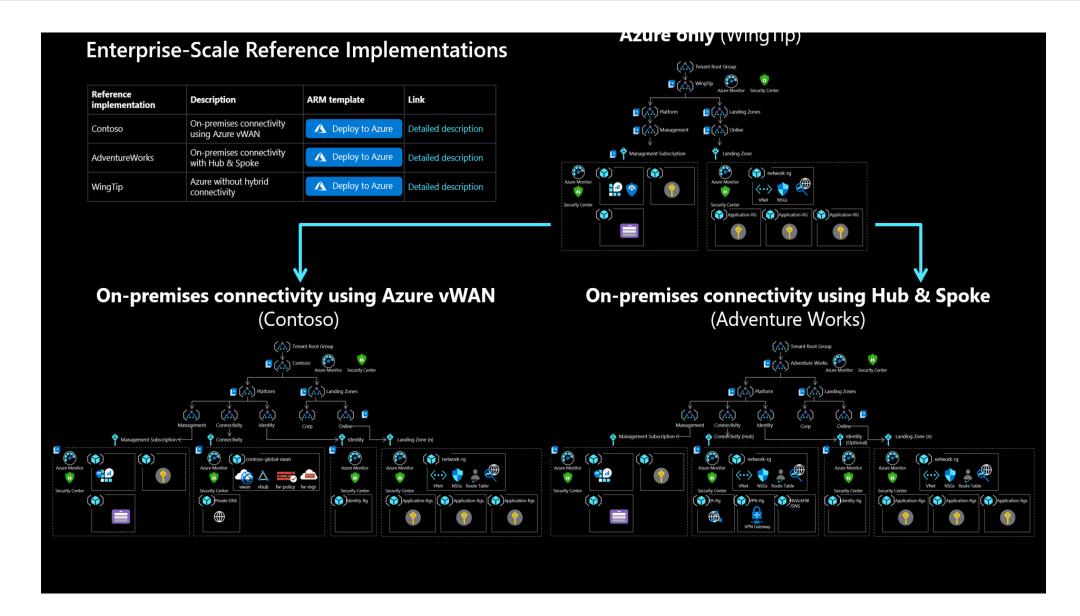
- Management execute, adopt and change the strategy continuously
- ✓ Give at the beginning clear advise, teams, roles and responsibilities but allow self management and growth
- Ensure with BizDevOps the generation of value
- Connect the existing with the new world and motivate all for the change







Enterprise Scale Landing Zone





How we make Service Management Modern?

Your IT organization and processes need to be modified, automized and aligned with your business objectives to enable the business in achieving its goals (OKR).



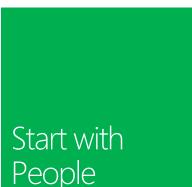
Enable Modern and Cloud



DevOps and Agile practices



Automation





Just enough process

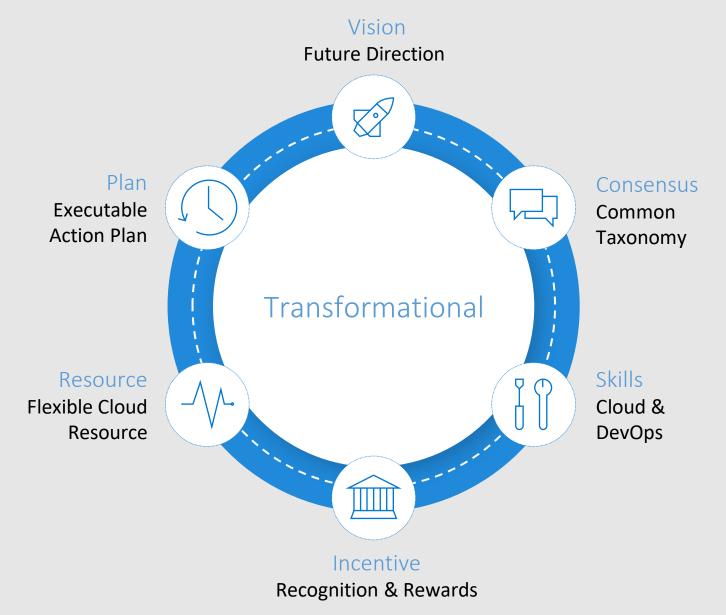


User and Customer centric

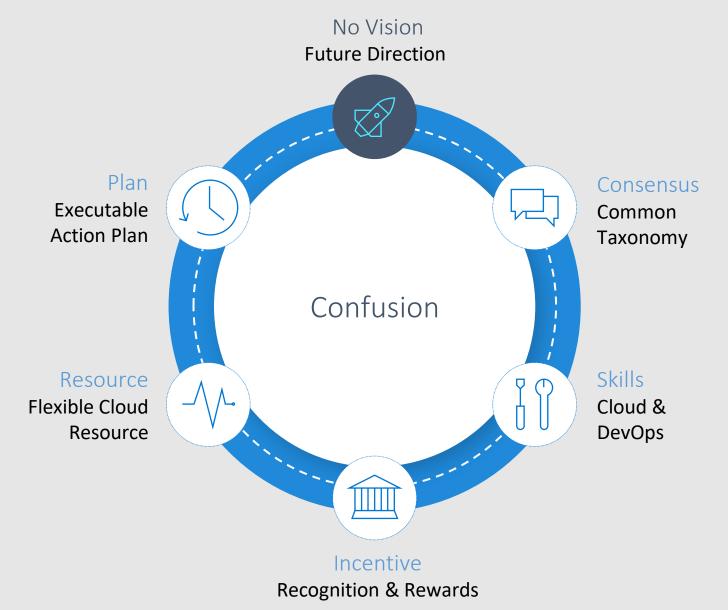


DevOps is transformational

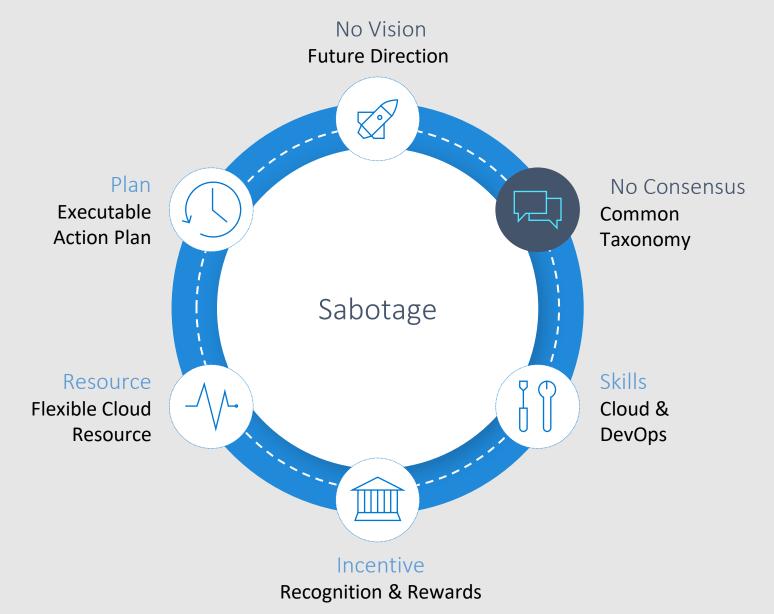




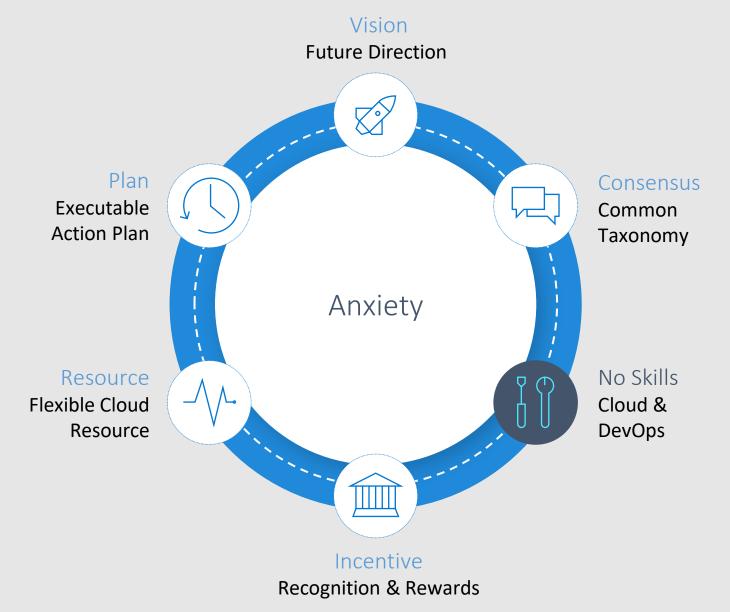




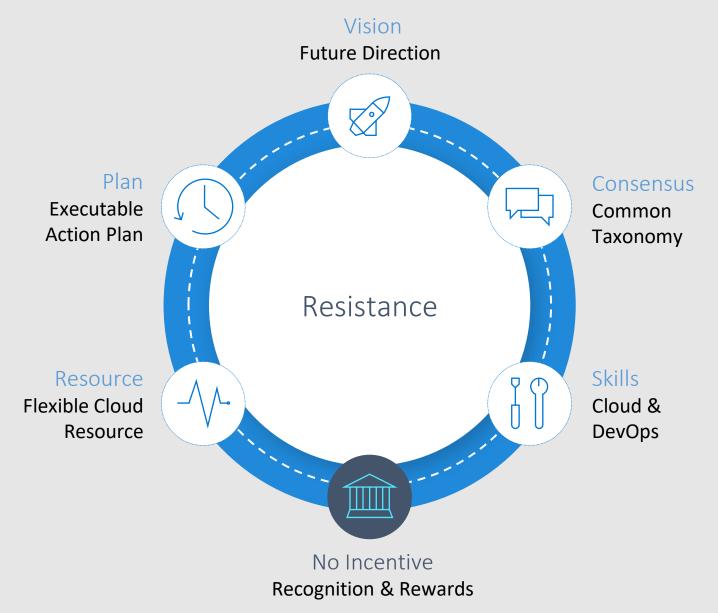




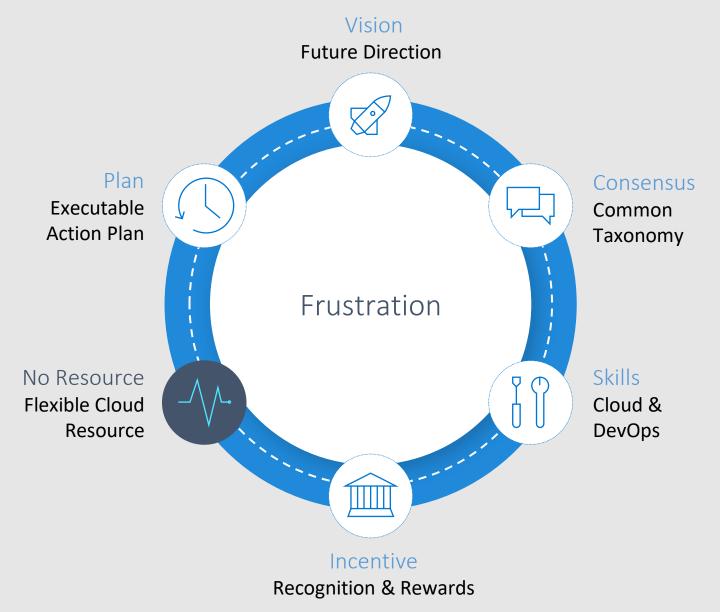




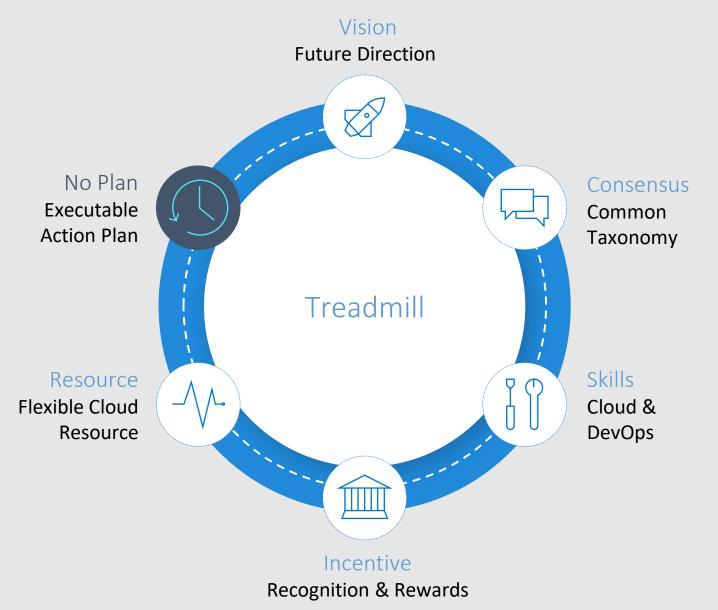




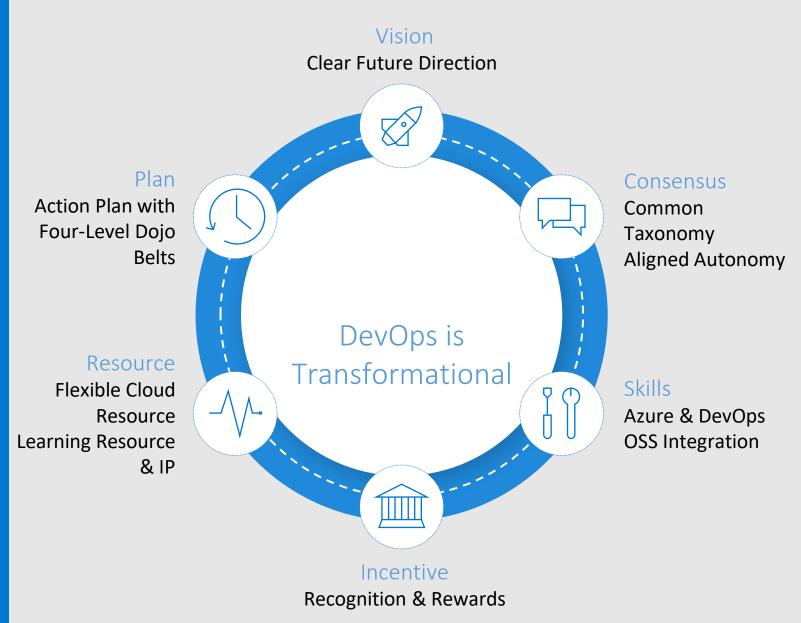














From reactive operations





Monitoring

Automation

Resiliency

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Moving to proactive operations with Azure

"Shifting left"

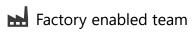




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Azure Migration & Modernization Teams in Action









Upskilling Plan Components

What's in an upskilling plan



Shadowing

Team up with peers through hands on shadowing



Digital Skilling

Free on-demand training



Instructor Led Training

In person & virtual classes from MSFT Trainers & Learning Partners



Certifications

Azure certifications to validate knowledge

Approach: Build skills in phases

3

Specialty

Dive deep into Azure Cloud Services -based on CCOE, Team, Role and/or Individual need

2

Individual / Team based

Training & certification -for a targeted audience

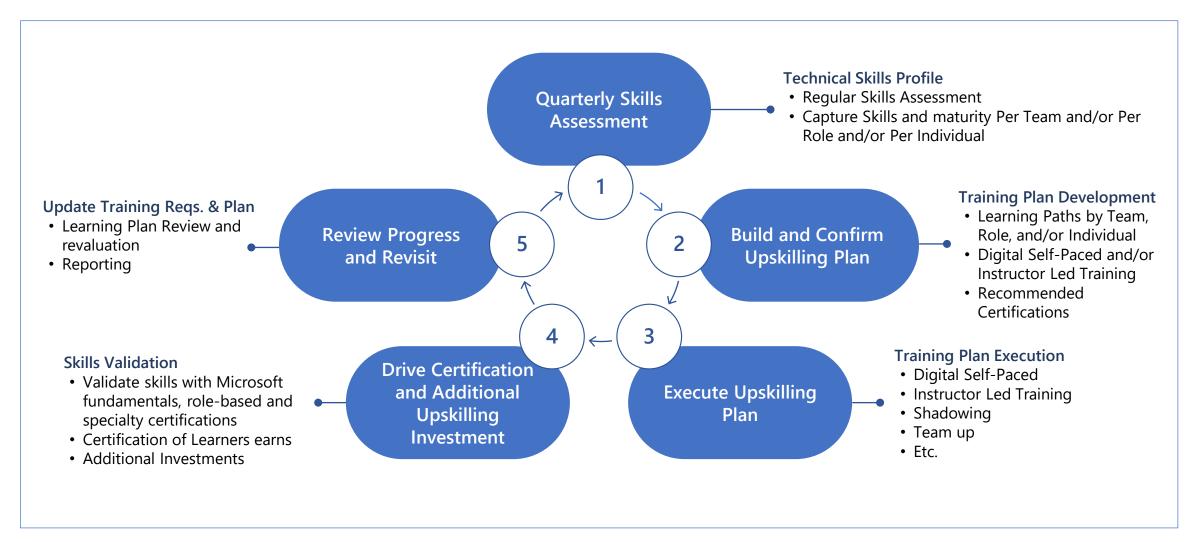
1

Fundamentals

Training & certification -for everyone



Upskilling Plan Process



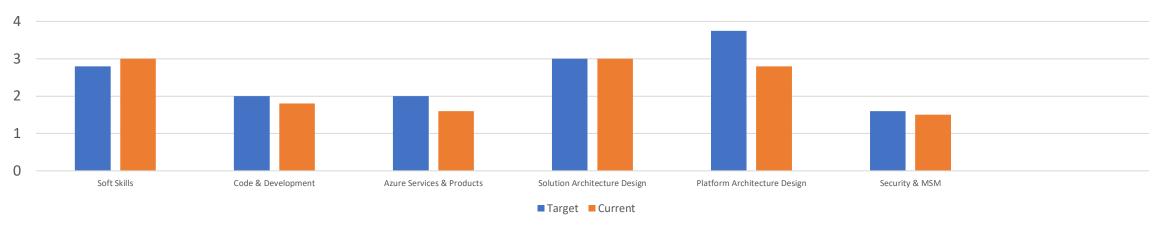




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Architecture Team - Skills Assessment Review

SKILLS OVERVIEW



HOT TOPICS

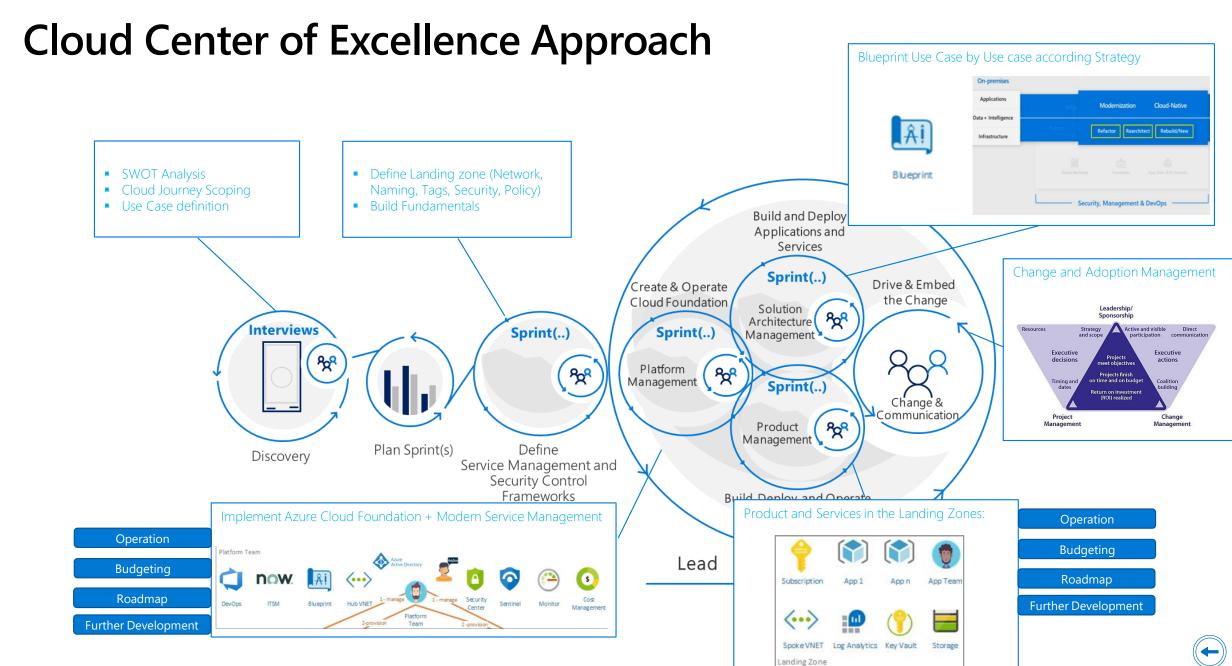
Topic for the coming months	Level						
Azure Kubernetes Service (AKS)	L100-L200						
Azure Architecture Skills	L200-L300						

RECOMMENDED AZURE CERTIFICATIONS

Certification	Recommendation
AZ-303 – Azure Architecture Technologies	Highly Recommended
AZ-304 – Azure Architecture Design	Highly Recommended
AZ-204 – Developing Solutions for Microsoft Azure	Recommended
AZ-400 – Azure DevOps Solution	Optional





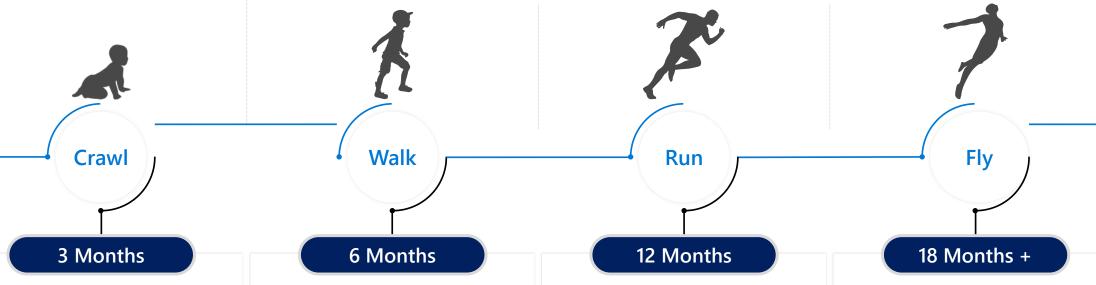




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CCoE for Lean-Product | Milestones and Objectives Overview

A roadmap to provide a clear sense of the business objectives for Customers and Microsoft Consulting Services



- Establish Product Council
- Form Product Team Mindset with CONTOSO and Service Providers
- Land Cloud Platform Product team
- Land CCoE Teams, DevOps, Security & Operations, Solution Architecture, Infrastructure
- · Product vision and OKRs defined
- Engage LOB for initial digital use cases discovery

- Complete Azure Landing Zone as a product team with focus on governance and compliance controls
- N-2 Spring planning established
- Establish initial application solution components & automation
- Support 2 or 3 application product teams with digital use cases to Azure and migrate first workloads
- Define Application Migration Roadmap with clear Backlog
- Learn and define Cloud Operation

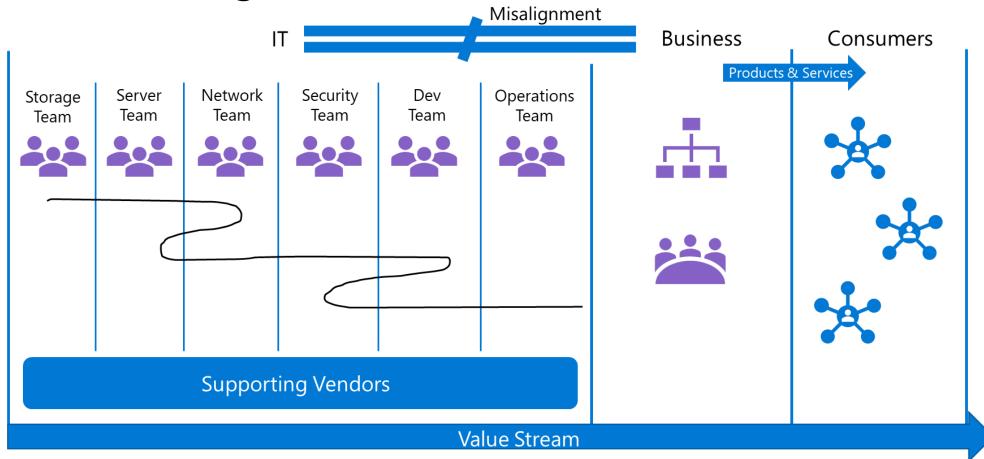
- Support and empower application product teams with digital use cases to Azure and foundation training
- Expand and refine application solution components and patterns
- Expand CCoE to support velocity for desired state run rate.
- Accelerate with Microsoft Migration Team
- Platform team up-skilled to operate autonomously

- CCoE Strategy and OKRs revisited
- Finalize first Migration Phase 1
- Transition Product Management and Tech Lead roles
- Drive incremental MVPs development according to the backlog
- New digital use cases intake uses the CCoE product-centric model and leverage the Azure Platform reusable endpoints
- Continuously Optimize Cloud Operation



Target Operating Model

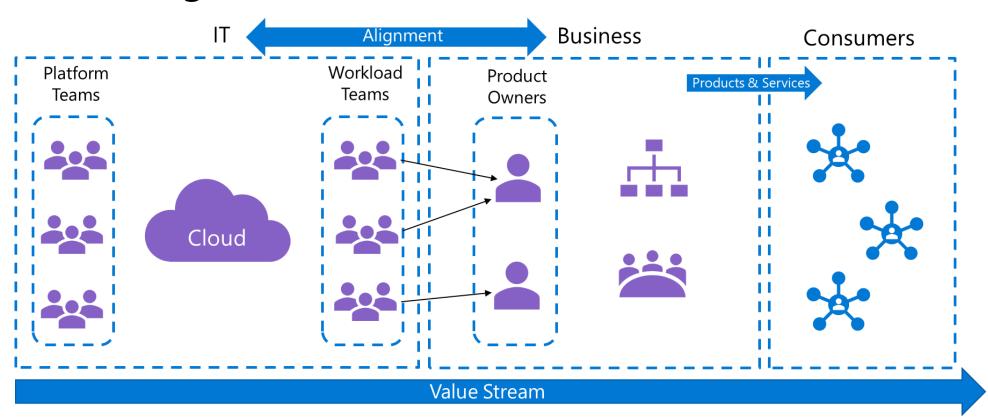
Functional Organization





Target Operating Model

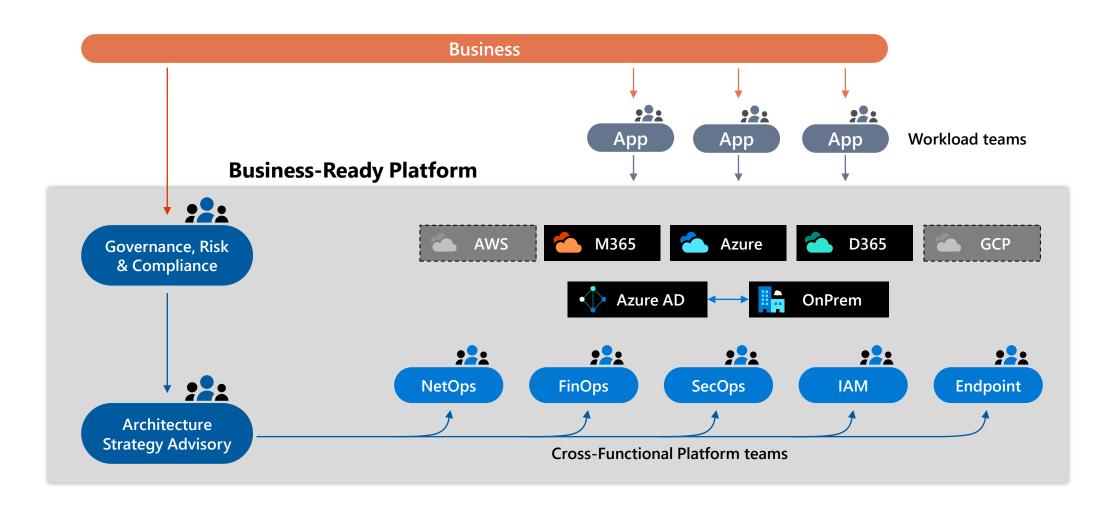
Product Organization





Target Operating Model

Leading to a Business-Ready Platform







TOM RASCI | Detail View by Team

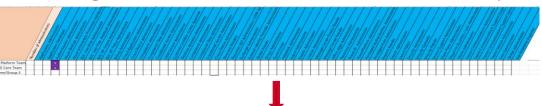


→ Use **TOM** for **task assignment** in detail

Service	Product	Task Name	Task Description	Recurrence	Possible Least Privileged Role	Responsible Group	Comments	Automation: Y/N	If no / Duration?	Link		
Azure Foundation												
Subscription Management	Azure Portal	Create subscription	Programmatically create Azure subscriptions	As Required	Account Owner (EA)	Cloud Platform Team		у		https://docs.microsoft.com/en-us/azure/azure-resource- manager/programmatically-create-subscription?tabs=rest		
Subscription Management	Azure Portal	Define subscription policies	Define policies on the level of the subscription	Yearly	Resource Policy Contributor	Cloud Platform Team		Υ		https://docs.microsoft.com/en-us/azure/azure-policy/azure-policy-introduction		
Subscription Management	Azure Portal	Subscription model	Understand the relationships of organizations, subscriptions, licenses, user accounts, and tenants across Microsoft's cloud offerings to set your Subscriptions model	Yearly	Global Administrator	Cloud Platform Team		N	200h	https://docs.microsoft.com/en- us/office365/enterprise/subscriptions-licenses-accounts-and- tenants-for-microsoft-cloud-offerings		
Subscription Management	Azure Portal	Review of billing information	Review your monthly Azure bill and be able to understand usage and charges	Monthly	EA Reader reader	Cloud Platform Team		N	150h	https://docs.microsoft.com/en-us/azure/billing/billing- understand-your-bill		

Assign Responsible Group, Recurrence, Automation Level and Workload to Automate

Use task assignment to evaluate and define required roles and responsibilities



Use all results to define RASCI and vizualize how the teams work together

R = Responsible (execute)
A = Accountable (billing, sign contract etc)
S = Support is usually seen as a role that actively takes work away from the R
C = Consulted, which primarily contributes knowledge
I = Informed, will get informet about the progress

Service	Task Name	Task Description	Recurrence	Automation: Y/N	Product Owner	Platform Architect	Platform Enginner	Product Owner	Reliability Engineer	Product Owner	UX Achitect	Develope r	tester	Product Manager	Stakehol der X	Stakehol der Y	Manager X		Security
Azure Foundation																			
Subscription Management	Create subscription	Programmatically create Azure subscriptions	As Required	у	А		R			c				1				s	





Summary

Start with <u>WHY</u> and involve Business,
Customer and IT for your
<u>Digital Transformation</u>
<u>Journey</u>

Remain People focused with adoption and change management – process and technology is a natural outcome

Focus on simplicity, standardization, automation and reuse existing Blueprints and our Cloud Adoption

Framework

There are risks and obstacles along the journey – allow a failure culture and establish continuous learning

Focus on <u>outcomes</u>, not methods and invest now to empower your business in the cloud with new technology





THANK YOU

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Thank you

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